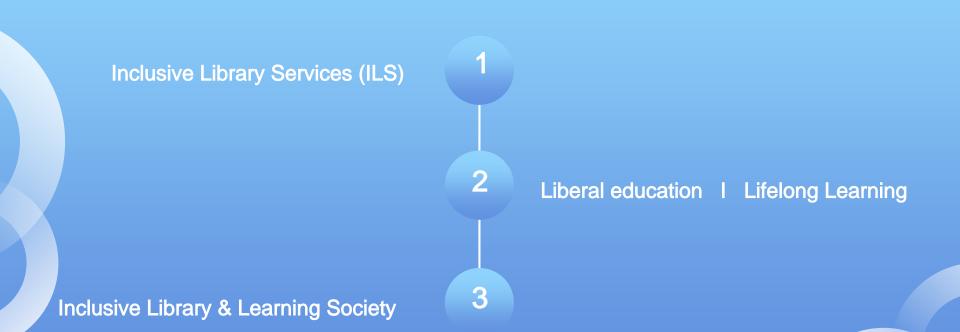
INCLUSIVE LIBRARY SERVICE THE VITAL SHIFT TO BUILD A SOCIETY OF LEARNING IN VIET NAME

NGUYEN NGOC ANH
DEPUTY DIRECTOR
NATIONAL LIBRARY OF VIET NAM

Content Streams



ILS in Viet Nam



The National Library of Viet Nam (NLV)



The Public Libraries
The Community Learning Centers



The National Library of Viet Nam

Brief History

The Central Library of Viet Nam
Under the Ministry of Culture,
Sports and Tourism

Main Functions & Tasks

Collect, preserve the nation's documentary heritage;
Acquire, preserve, organize & provide information resources for the society's use;
Develop Viet Nam's document database, professional documents & other informative products;
Conduct scientific research about library and related sectors;
Apply science, technology into library activity.

Information Resources

2.5 million Traditional items8 million Digital pages15.000 Microform materials

Information Services in NLV



On-site & online reading service



Bibliographic products



Online Public Access Catalogue



Information consultancy and on-request information supplier

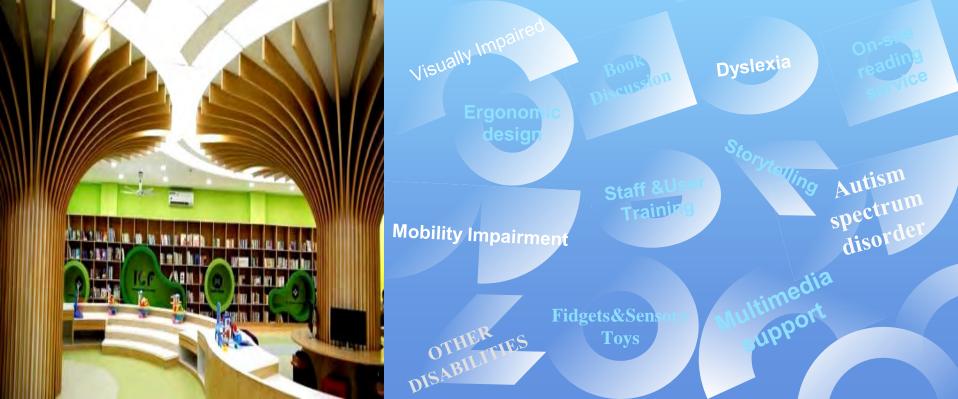


Books display and introduction service



Multimedia services

Promoting ILS in Children's Culture Library of NLV



Inclusive Space



ILS in Viet Nam's Public Libraries & Community Learning Centers

Why does Universal Literacy matter for people with Special Needs?

What role does Liberal Education play in ILS?

Inclusive Library & its relationship toward Sustainable Development Goals (SDGs)



Libraries: All Inclusive





Libraries: All Inclusive (cont.)

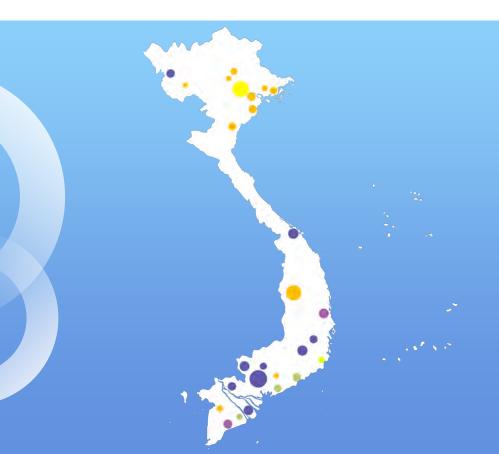
Source: http://thuvientinh.bacninh.gov.vn/videos Doc-sach-cung-toil



Source:

https://www.youtube.com/c/cungbandocsach/about

Viet Nam's Public Library Sys. Survey



Data on services for the visually impaired

Source: Viet Nam's Library Department [2022]

On - site service (11

Mobile service (2

Online service (3)

On - site, mobile service (9)

On - site, mobile and online service (2)

Leaving no one behind

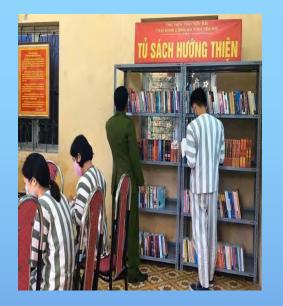


And more... for a Learning Society

On-site library for prisoners

Mobile libraries to remote and inaccessible area









"Reading for Life"
Inmates to read books, spend less jail time

Mobile Library - spreading reading culture



Overall Evaluation

Accessibility environment

Ensure physical space is fully functional, suitable ergonomic design

Create a comfortable, friendly atmosphere

Equal opportunities

Provide services and products that meet specific needs

Create conditions for everyone to participate in all library activities using those services and products

Challenges

Inadequate community awareness of special needs

The Gov.'s policy mechanism is not yet comprehensive to investing in the Inclusive Library

Libraries and librarians lack of specialized knowledge & skills to effectively serve

Library for everyone

The ILS initiative and the promotion of ILS with it humanistic values for a better life, for a learning society towards sustainable development.

Thank you!