

新时代的图书馆服务创新

Innovative Library Services in the New Era

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1. 拥抱现代技术，再造图书馆空间

Use Modern Technologies to Rebuild Library Space



Libraries have increasingly become the venue for people to feel and experience diverse cultures, exchange ideas and share knowledge with others.

New library building



Urban study



Cultural station



Reading space



In the past decade, the number of visitors to public libraries above the county level in China has increased by almost 80%, and the number of participants to cultural exchange and reading promotion activities, such as lectures, exhibitions and training, has increased nearly twice.



The integration and interaction of online/offline and virtual/physical activities have become a major direction of innovation for library services.

new reading space
empowered by 5G



The integration and interaction of online/offline and virtual/physical activities have become a major direction of innovation for library services.

University of Macau Library
offered 360-degree VR tours.



Pudong Branch of Shanghai
Library built smart reservation
system and online book loan
platform.



To create reading and learning space, communication and sharing space, and collaborative innovation space that integrate knowledge content, facilities, equipment, and technical tools.



Promote the interconnection of smart space facilities and the management application systems of libraries at all levels with smart devices of users

2. 强化核心优势，提升知识服务能力

Strengthen Core Advantages and Capabilities of
Knowledge Service

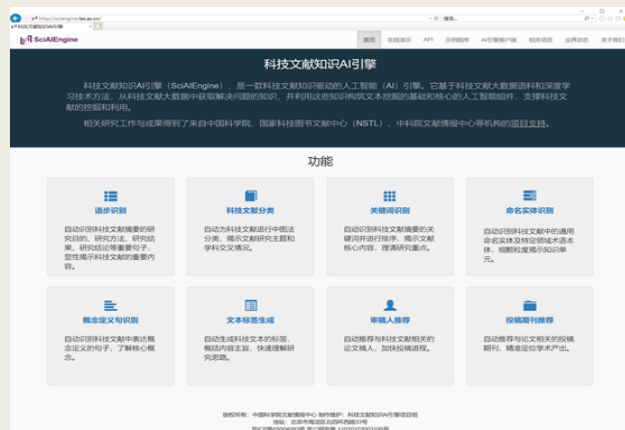


The academia and the library community are seeking innovative changes, actively exploring and promoting the transformation and upgrading of knowledge services with new technologies.

Digital Humanities Open Laboratory of Peking University applies OCR, AI and Knowledge Graphic to the digital services of ancient books.



National Science Library, CAS uses AI search Engine for scientific and technological materials.



NLC is applying intelligent technologies to enable automatic extraction, multi-dimensional display, scenario sharing and interactive experience of many historical figures, mystical beasts and magical plants, as well as myths and legends from the *Classic of Mountains and Rivers*.





In the future, the knowledge services of libraries will further transform from providing literature and information to providing solutions, and libraries will be more deeply involved in the whole process of knowledge discovery, access and conversion.

To build an integrated repository of knowledge content on the Internet and a multi-dimensional knowledge service platform based on the National Smart Library System.



- *Fully integrate the existing collections of libraries at all levels*
- *Build a more diversified resource system*
- *Create Knowledge Graphics, and provide users with more accurate and diversified knowledge discovery services*



3. 主动连接社会，促进可持续发展

**Reach Out to the Society and Promote
Sustainable Development**





IFLA-UNESCO Public Library Manifesto 2022

国际图联/联合国教科文组织公共图书馆宣言2022

中国图书馆学报 2022-08-08 15:06 发表 | 北京

社会和个人的自由、繁荣与发展是人类的基本价值。只有当充分知情的公民有能力行使其民主权利并在社会中发挥积极作用时，这些价值才得以实现。有效参与和民主发展有赖于良好的教育及对知识、思想、文化和信息自由且不受限制地获取。

公共图书馆作为各地获取知识的窗口，为个人和社会群体的终身学习、独立决策和文化发展提供了基本的条件。通过提供获取信息、促进知识（包括没有商业、技术或者法律壁垒的科学的和本地的知识）创造与共享的机会，助力健康的知识社会发展。

在每个国家，尤其在发展中国家，图书馆有助于确保尽可能多的人享有受教育、参与知识社会和社区文化生活的权利。

本宣言表明联合国教科文组织深信公共图书馆是开展教育、传播文化、提倡包容和提供信息的有生力量，也是发挥所有人的才智实现社会可持续发展、个人和平与精神充实的重要机构。

为此，联合国教科文组织鼓励各国政府及地方政府支持并积极参与公共图书馆的发展。

公共图书馆

公共图书馆是各地的信息中心，为用户提供各种所需的知识和信息。公共图书馆是知识社会必不可少的组成部分，它要不断适应新的交流方式以履行其帮助所有人普遍获取信息和有效利用信息的使命，它还负责知识生产、信息和文化的分享与交流、促进公民参与等提供开放的空间。

公共图书馆是社区的创造者，要积极主动地接触新的用户，通过有效倾听去支持能满足本地需求并有助于提高生活质量的服务设计。公众信任他们的图书馆，作为回报，公共图书馆应把确保社区成员知情明理作为自己努力的目标。

The library, especially the public library is a living force for education, culture, inclusion and information, as an essential agent for sustainable development, and for individual fulfillment of peace and spiritual welfare through the minds of all individuals.

The public libraries ensure access for all people to all sorts of community information and opportunities for community organizing, and contribute to the Sustainable Development Goals and the construction of more equitable, humane, and sustainable societies.

In China, the value and role of libraries in promoting social civilization as well as economic and social development have also been positively commented on by all sectors of society.

Public libraries have been built in 31 provinces, autonomous regions, and municipalities directly under the Central Government, nearly 400 prefecture-level cities, and over 2,700 counties across the country; over 2,600 counties (cities/districts) have built the central-branch library systems.



Make library services closer to the people and library resources easily accessible.

Branch library



Mobile library



Self-service equipment



Provide multi-level reading and learning services

National Library of China Care for the Elderly Lecture series



Provide multi-level reading and learning services

Chongqing Library established a database on COVID-19.

The screenshot shows the homepage of the '新型冠状病毒肺炎专利数据库' (COVID-19 Patent Database). The header includes the library's logo and the title. Below the header is a large banner with the text '关注有效防疫' (Focus on effective prevention) and '疫情' (Epidemic). The main content area is divided into three columns: '诊断与治疗' (Diagnosis and Treatment), '医用呼吸防护' (Medical Respiratory Protection), and '环境消毒与废弃物处理' (Environmental Disinfection and Waste Treatment). Each column lists various categories and sub-categories related to COVID-19. At the bottom, there is a copyright notice for the Chongqing Library and its partners.

Guangzhou Library established the Guangzhou Documentary Research and Exhibition Center.

The screenshot shows the homepage of the 'Guangzhou Documentary Research and Exhibition Center'. The header includes the library's logo and navigation links. Below the header is a large banner with the text '自以为看遍了' (Thought I had seen everything) and '却遗漏了这抹' (But missed this touch of). The main content area features a video introduction section titled '犹在镜中' (Still in the mirror) and a grid of video thumbnails. At the bottom, there is a copyright notice for the Guangzhou Library and its partners.

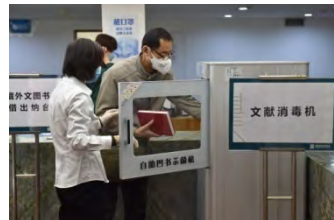
Hunan Provincial Library built a Chinese Corner.



Gansu Provincial Library provide targeted assistance to a village.



The library community in China will give full play to the role of libraries, continue to innovate and enrich services, and build people-oriented libraries.



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Thank you!

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