Singapore Country Report for Year 2012

CDNL-AO Meeting 2013

1. General Overview

Period : 1 Jan 2012 and 31 Dec 2012

- NLB's total cumulative library membership :
  2,108,984

- Visitorship to National Library and public libraries :
  28,641,852

2. Relationship to Government

<u>NLB Act</u>

- Bill on the move of the National Archives of Singapore (NAS) to NLB passed in Parliament on 15 Oct 2012, and effected on 1 Nov 2012

- Review of NLB Act : to collect electronic and AV publications as Legal Deposit - FY13-FY14

3. Key Facts and Figures (as at Dec 2012)

- Total library collection (books, serials, special materials) : 8,318,190

- Legal Deposit collection : 1,012,421 items

- NLB subscribed to 136 databases, of which 102 databases are enabled for offsite access nationwide

- Loans : 38,084,319

- Total number of NLB staff (professionals and paraprofessionals) : 1,031

- Total operating expenditure: (The FY12 figure will be available in Jun 2013. FY11's total operating expenditure was $231.34m.)

4. New Developments in Creating and Building Collections

Singapore Memory Project (SMP)

- Whole-of-nation movement which aims to capture and document precious moments and memories related to Singapore

- More than 120 partners nationwide (academic, research and library institutions, heritage agencies, public agencies, private entities and community organisations)

- More than 130 Memory Corps – individuals who serve various roles, such as helping individuals with difficulties documenting their memories

4. New Developments in Creating and Building Collections

Singapore Memory Project (SMP)

- More than 500 volunteers who have signed up to participate in SMP-related activities

- More than 700,000 contributions have been pledged and collected to date

- Memory collection drives held at housing estates such as Bukit Merah, Kolam Ayer, Punggol, Toa Payoh and Yuhua.

4. New Developments in Creating and Building Collections

ArtsCultureSG (ACSG) portal

Spearheaded by the NLB, with 4 core partners – MCI, NHB, NAC and PA.

Objectives :

- Users can search, find and browse all Singapore arts-related information via a single platform;

- Users (such as artists) can use the site as a showcase and marketing platform to share their own creative output, as well as a social space where they can interact in and collaborate with others online.

- Target to launch in the last quarter of FY13 and to achieve 16 million e-interactions by FY2016

4. New Developments in Creating and Building Collections

HistorySG Portal

- Documents history of Singapore from 1299 to present.

- One-stop access to online resources of trusted sources of information on diverse aspects of Singapore history

NewspaperSG

- As of Feb 2013, 30 newspaper titles are available on NewspaperSG

4. New Developments in Creating and Building Collections

Heritage and Donors' Collections

Between Jan – Dec 2012:

- 47,016 items were received from supporters and donors

- 21,497 items were processed and catalogued for the NLB libraries

- MOUs signed with :

  - The Shanghai Book Company

  - Arts Theatre of Singapore

  - Singapore Broadway Playhouse

4. New Developments in Creating and Building Collections

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4. New Developments in Creating and Building Collections

e-Library / e-Resources (1 Jan 2012 - 31 Dec 2012)
- eResources include 136 databases which contain :
  - more than 3,000 titles of eMagazines,
  - over 3 million eBooks,
  - at least 2,200 titles of eNewspapers in 54 languages,
  - over 210,000 images,
  - more than 1,150,000 music tracks and
  - more than 13,100 issues of eComics.
- Digital User Visits   :   9,960,928
- E retrievals   :   62,332,127

5. New Developments in Managing Collections

Web Archiving

To date, around 20,000 websites deemed of national and historical significance have been archived.

Dublin Core Metadata Initiative Limited

- NLB's Director for Resource Discovery and Management Group elected as a member of the DCMI Oversight Committee

- DCMI Asia Forward Task Group set up with NLB's AD (Metadata Services) nominated to serve as Chair

- First activity planned is a Linked Data workshop scheduled for 15th Aug 2013 as an IFLA pre-conference activity

6. New Developments in Providing Access

<u>Exhibitions</u>

- Raffles' Letters : Intrigues behind the Founding of Singapore

- Money by Mail

- Campaign City: Life in Posters Exhibition

6. New Developments in Providing Access

SMP

- Members of the public can submit their memories, as well as view memories contributed by others, via:

  - The SingaporeMemory.SG web portal (www.singaporememory.sg)

  - The free SG Memory iOS application from the iTunes app store

  - Social media platforms such as the *irememberSG* Facebook page, *@irememberSG* Twitter and the *iremember.sg* blog.

6. New Developments in Providing Access

SMP

- On social media, SMP has achieved:

  - 140,500 page hits on web portal a month

  - Close to 17,000 likes on Facebook and more than 10,000 entries

  - More than 37,000 tweets with close

  to 1,200 followers

National Library Board Singapore

6. New Developments in Providing Access

NLB digital resource access via MOE Learning Management Systems (LMS) – March 2012

- Collaboration with the Ministry of Education to provide integrated access to NLB's digital resources from the schools' e-learning portals

- About 500,000 students and teachers from government and government-aided primary schools, secondary schools and junior colleges using one of the three MOE-appointed LMS partners for e-learning.

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6. New Developments in Providing Access

<u>Singapore Integrated Library Automation Services (SILAS)</u>

Provided training on Resource Discovery and Access (RDA), the new cataloguing rules, to 56 librarians from 13 member libraries.

<u>Open Data and Web Services</u>

- An open platform set up for external organisations to access and integrate NLB content and services into their applications.

- Enables NLB to collaborate with external partners, including online book sharing websites, ebook platform providers and other public agencies, to extend the library services to the partners' customer base

7. Collaborations with Other Institutions and Professional Associations

National Information Literacy Programme (NILP)

- whole-of-nation initiative to nurture information-literate citizens with the ability to assess, critically evaluate, discern and use information effectively and ethically.

- 4,540 teachers and allied educators and 2,537 parents attended NILP workshops and talks

7. Collaborations with Other Institutions and Professional Associations

National Information Literacy Programme (NILP)

- Ran the following activities in 2012 :

  - Conducted information literacy training workshops for whole cohort of pre-service teachers allied educators

  - Developed library guides, training materials, courseware and student activity books and train the whole cohort of teachers for the launch of new Lower Secondary History and Geography teachers in schools

  - Conducted a special information problem solving workshop to train and equip 20 top Junior College students with good research and information literacy skills

  - Organised road shows and outreach to 30,000 members of public at an urban shopping centre

  - Conducted a series of Information Literacy workshops and talks for 301 civil servants at 9 ministries and agencies

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7. Collaborations with Other Institutions and Professional Associations

Renewal of Agreements / MOUs

- IFLA
- National Library of Indonesia (NLI)
- Library Board of Victoria, Australia

New MOU

- Saudi Arabian Cultural Office, Royal Embassy of Saudi Arabia Singapore

7. Collaborations with Other Institutions and Professional Associations

NLB staff nominated as office bearers of IFLA Committees:

- Ms. Ngian Lek Choh, Deputy Chief Executive NLB, as Standing Committee Member of IFLA National Libraries Section;

- Ms. Tay Ai Cheng, Assistant Chief Executive and Chief Librarian, Public Library Services, as Secretary/ Treasurer of the IFLA Metropolitan Libraries Section;

- Ms. Judy Ng, Director, Resource and Discovery Management, as Chair of the IFLA Reference and Information Services Section.

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7. Collaborations with Other Institutions and Professional Associations

Conferences & Seminars

- Regional Standing Committee for Asia and Oceania (RSCAO) Mid-term Meeting and Seminar 1-3 February 2012
- 15th Congress of Southeast Asian Librarians (CONSAL) Meeting and General Conference, Bali, Indonesia, 28 – 31 May 2012
- World Library and Information Congress: 78th IFLA General Conference and Assembly, Helsinki, Finland, 13 – 18 August 2012
- The 6th Shanghai International Library Forum 2012 (SILF 2012), 17 – 19 July 2012
- NLB-Shanghai Library (SL) MOU's Senior Staff Exchange Programme
- 79th IFLA World Library and Information Congress 2013
- The 2012 China-ASEAN Cultural Forum & the 7th 10+3 Workshop on Cooperation for Cultural Human Resource Development, 10-18 September 2012, China
- "Windows to Singapore-China" Project with Suzhou Dushu Lake Library, Suzhou Industrial Park (SDLL, SIP)

7. Collaborations with Other Institutions and Professional Associations

Professional Talks for NLB Staff and LAS Members

International speakers invited in 2012 :

- Mr. Richard Ovenden, Deputy Librarian, Bodleian Library, University of Oxford*;*

- Mr. Robert Miller, Global Director of Internet Archive;

- Dr. Ismail Serageldin, Director of Library of Alexandria; and

- Ms. Sue Roberts, CEO and State Librarian, The Library Board of Victoria Australia.

8. Education and Training

Professional Development Programme

As at December 2012, 47 Librarians have completed the programme

Advanced Certificate in Library & Information Services (ACLIS)

- A nationally accredited programme, for library para-professionals

- 28 para-professionals have completed the programme as at December 2012

8. Education and Training

<u>NLB's Scholarship Programme</u>

- To date, 19 scholarships awarded

<u>NLB's Sponsorship Programme</u>

- NLB awards sponsorships to staff who:

- aspire to become subject experts, to obtain postgraduate degrees in subject disciplines that are relevant to NLB

- want to pursue first degrees or diplomas where the areas of study are relevant to their area of work

- In FY12, 3 staff were awarded the Sponsorship to pursue Master of Science (Information Studies)

Thank you.