

## FIJI COUNTRY REPORT

#### CONFERENCE OF DIRECTORS NATIONAL LIBRARY IN ASIA OCEANIA, 2013

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2. NAME OF LIBRARY : Library Services of Fiji
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#### 1. GENERAL OVERVIEW OF RECENT MAJOR DEVELOPMENT

## 1.1 Establishment of Memorandum of Agreements with Municipalities.

The department of Library Services of Fiji (LSF) has over the year's established verbal partnership with 3 municipalities (Nausori, Nadi and Ba), in 2012 our Ministry of Information, National Archives and Library Services of Fiji signed a Memorandum of Agreement with Sigatoka Town Council who opened a new Library with the assistance of LSF.

Fiji has 13 municipalities, LSF have branch libraries in 3 municipalities (Lautoka, Savusavu and Rakiraki). However, in other 2 municipalities (Suva and Tavua) there are 2 libraries in operation 1 for the council and the other is our branch library. This is where an MOA need to be established to avoid duplication of processes and encourage sharing of resources.

## 1.2 Community Libraries.

In light of the government's mandate in creating a knowledge based society, the department has over the years from 2011 to 2012, established 12 community libraries in schools and villages in remote rural areas. This, however also resulted from the community outreach services and radio talk back show that the department has engaged itself in.

These community libraries work as homework centres in the evenings with the involvement of parents and youths to assist and supervise children. They have two different sessions and time slot for lower primary level, upper primary level and secondary level. This establishment is also to address the increasing rate of school dropout in rural areas.

## 1.3 Directory of Libraries in Fiji

The content for the directory has been collated, reviewed and will be published in 2013. This will reflect all different types of libraries established in Fiji; this will encourage and establish networking and information sharing.

## 1.4 Fiji National Bibliography

This publication was lapse for quite a number of years. In 2010 the department was collating accession listing from other depository's institution and was shelved since the retirement of my predecessor who was spearheading this project, however, this year we are targeting to at least collate some content (70%) of the FNB and wish to publish it by 2014.

#### 1.5 School Library Proper Organization

The department played an important role in overseeing the development of school libraries. The department has been given budget for the provision of furniture and relevant resources, and to oversee the progressive improvement of school library facilities that will boost the intellectual capacity of the students in Fiji. In 2011 and 2012, LSF has established 100 school libraries in the remote rural areas, and able to facilitate 6 workshops for teachers on how to maintain and sustain their school library services.

## 2. RELATIONSHIP TO GOVERNMENT

The initial establishment of LSF by the British Council in 1964 was to establish a kind of Government experimental station which will do research into the problems and methods of bringing about the overall development of libraries in Fiji.

After 48years of existence, the Department of Library Services of Fiji has been governed by the policies and ACT that governed the Ministry that LSF was assigned under. In 1972 Government took over administration and was assigned under the Ministry of Housing and Social Welfare, and over the years was providing free access to research and information material.

LSF now assumes the responsibility of coordinating the development of libraries in the public and Government Departments; and in 1982 it assumed the responsibilities of coordinating the development of school libraries. It became part of the Ministry of Education and

remained until August 2009 where it was appropriately relocated to Ministry of Information, National Archives & Library Services of Fiji.

#### 2.1. National Library ACT

There has not been any National Library established for Fiji, therefore LSF assume the role of a National Library by overseeing the development of Public, School, Community and Government Department Libraries.

In 1969 a plan for National Library was submitted by D.G.Edwards. It was shelved by Government,

In 1972 Kanti L.Jinna submitted a new National Library Plan but it was not included in Development Plan 6 by the Central Planning Office.

In 1975 K.L.Jinna prepared a draft 'National Library Services Act' and also drafts 'Rules of the National Library Service of Fiji'. Apparently there was no response from the Ministry of Urban Development, Housing and Social Welfare.

In 2010 concept paper to establish the National Library was submitted and presented to the Development Sub Committee (Permanent Secretary's forum), the outcome was not a priority at the time. However, the proposal is anticipated to be re-submitted.

#### 2.2. Library Deposit ACT

The two depository institution in Fiji is the University of The South Pacific and the National Archives of Fiji which is under the Ministry of Information, National Archives and Library Services of Fiji. LSF has submitted a proposal to review the Library Deposit ACT with the inclusion of LSF as one of the depositories in 2010; however this was shelved for some unknown reason.

#### 2.3. Government's OUTCOME

There are 4 outcome of Government that our Ministry align its operation to, 3 of which LSF effectively contribute.

## 2.3.1. Education and Training.

LSF's major contribution to the policy objectives of this outcome is to create a-knowledge based society. The provision of Library Services is the output that addresses this outcome, strategising on the relevant information dissemination, oversee the progressive development of library facilities in-terms of public, community, schools and Government department libraries and ensure appropriate resources

placed in libraries are accessed by users and able to meet the informational demand of its users.

With regards to Training, workshops are conducted to enhance teachers' skills in maintaining and sustaining the school library service and the importance of information literacy skills.

With the change in curriculum to resource based learning, we see the opportunity to work holistically with Ministry of Education in providing and supplementing resources that will assist in the resource based learning process of students, thus, creating a-knowledge based society.

#### 2.3.2 Gender Equality and Women in Development

LSFs contribute to the policy objectives output in providing skills based training or functional literacy training that will encourage and enable women to function in a complex society.

Secondly, the provision of training in information literacy skill will enhance their knowledge and enable them to assist their children's research, enable them to understand the importance of reading, which will positively contribute to improving livelihood.

#### 2.3.3 Poverty Alleviation

LSF's contribution to the policy objectives of this outcome is to ensure that all categories of poor have access to any library facilities near them and to have access to information that will assist them in improving and building their intellectual capability. Therefore LSF has extended its community outreach services and ensure that information needs are identified and community library established to address this outcome.

Skill based training (book based) is also one of the output that LSF is conducting in terms of up-skilling women and youths in remote rural areas to enhance their livelihood and also to enable them to produce product from books and foster creativity that they can supplement their household income.

Moreover this will enable citizen to make informed decision about their lives, thus contributing to the reduction of social problems and crime rate.

## 2.4. Key Performance Indicator (KPI)

Library Services of Fiji (LSF) is under the Ministry of Information, National Archives and Library Services of Fiji. Therefore LSF align its vision (A well informed and united Fiji) and mission (Library Services serves the advancement of literacy, teaching, learning, research and skills acquisition within Fiji by meeting the diverse information needs of the communities, targeting the disadvantage rural communities through efficient, effective and innovative services for lifelong learning) to the Ministry.

In totality, there are eight (8) KPIs; Formulation of policy documents on priority areas (Library Policies), Resource Management (Acquisition, Cataloguing and classification and distribution), Loans Management (User education services and Reader Services), Advocacy and marketing (co-ordinate national and international event to advocate on the importance of reading and libraries, its roles and services, participate in radio talk back show on all radio station (English, Itaukei and Hindhi), Library establishments (Community libraries), Libraries enhancement and proper organisation (Schools and government departments), Training and community development (Teachers and School librarian training, functional literacy training targeting women and youth, literacy camp targeting primary school level), accountability (School and community library auditing and stock take of public libraries)

The above KPIs has quarterly targets and achievements are monitored by the Strategic Framework for Change Co-ordinating Office (SFCCO) under the Prime Minister's office

#### 3. KEY FACT AND FIGURES

#### 3.1. Libraries in Fiji

The number of Libraries in Fiji as at 31<sup>st</sup> December, 2012 is **972** libraries. **14** public and municipal libraries, **27** special libraries, **13** community libraries, **25** academic libraries and **893** school libraries. The bulk of the number is in the schools, however, there are classroom collection existed in schools due to lack of facilities, thus the need to re-organise school libraries.

## 3.2. Membership in LSF libraries and libraries in Fiji

Tabulated below are the memberships of all libraries in Fiji as at 31<sup>st</sup> December, 2012

YEAR	TYPES OF LIBRARIES							
	PUBLIC LII	BRARY	COMMUNITY	ACADEMIC LIBRARIES				
	MUNICIPALITIES	LSF	LIBRARIES					
		LIBRARIES						
2012	27,787	26,804	12,206	95,000				

- School Libraries membership cannot be determined as libraries are only
  accessible by students and staff depending on the school roll. Also their
  collections supplement their curriculum and fictional materials are mostly
  available in school libraries to assist in their literacy development especially
  in Primary School Level.
- Special Libraries membership cannot be determine, as their library is reference library with resources specifically for the roles they play.

## 3.3 Usage of LSF libraries service and collection

YEAR	LAUTOKA		TAVUA		RAKIRAKI		SAVUSAVU		NASESE		REFERENCE
	ADULT	JUNIOR	ADULT	JUNIOR	ADULT	JUNIOR	ADULT	JUNIOR	ADULT	JUNIOR	LIBRARY
	USERS	USERS	USERS	USERS	USERS	USERS	USERS	USERS	USERS	USERS	
2012	17,604	14,647	7,063	4,417	6,968	6,803	5,712	4,856	5,335	9,111	6,204

The tabulated numbers above is mainly for LSF branch public library services, and the reference library that is house in the National Archives building.

#### 3.4 Schools Assistance and Resource Distribution for 2012

Type of	BOOKS		Library		Library		Book Shelves	
Libraries			Tables		Chairs			
	No. Of	Cost	No. Of	Cost	No. Of	Cost	No. Of	Cost
	Titles	(\$)	Tables	(\$)	Chairs	(\$)	Shelves	(\$)
School library (56 assisted)	8,370	81,869.08	34	13,323	194	9,312	40	11,900
Community Library (6 established)	1,045	14,019.97	6	2,325	34	1,632	16	5,040
1 new public library established	317	2,444	2	687	10	480	4	1,260
5 branch libraries	1,972	34,413.02					30	9,950
TOTAL	11,704	132,706.07	42	16,335	238	11,424	90	28,150

#### 4. NEW DEVELOPMENTS IN CREATING AND BUILDING COLLECTIONS

#### 4.1. LSF's COLLECTION

Total Library collection as at 31<sup>st</sup> December, 2012 stands at39,444. The total acquisition for 2012 alone is 6,202 titles at a cost of \$108,067.61 The total acquisition includes print and non print materials.

#### 4.2. AMERICAN CORNER COLLECTION

American Embassy has set up a corner in our Western Regional Library situated in Lautoka, they contribute in building collection by providing resources based on American, its economy, history, leaders etc.

Their contribution includes computers with internet for research, computers with literacy games that help in the learning development of children. Also the supplied of audio books was the significant collection which will assist our visually impaired users in learning more about America.

## 4.3. Review of Selection policy and criteria

This is done to enable us to determine the information need of our current users.

#### 4.4. Integrated approach with other Government Department

The impact of this approach was reflected in our Western Regional Library. The Department signed an MOA with the Land and Water Resource Management (LAWRM) Department to create an awareness of the Nadi River Catchment, in response to the recent flooding experienced in early 2012. This awareness was targeted for school children in the Western Division. The integrated program was "Water Literacy".

The LAWRM department sponsored the mural in the children's corner, and create an information corner with all the resources on Land and Water Resource Management. Resources include newsletters, publications, periodicals and DVD containing resources regarding LAWRM.

#### 5. <u>NEW DEVELOPMENTS IN MANAGING COLLECTIONS</u>

#### 5.1 Introduction of Book Box Scheme

The lack of accountability for government funded resources, the Book Box Scheme was adopted as one of the ways to allow us to manage collections distributed and circulated to schools.

## 5.2 Annual School Library Auditing

This is an annual event for LSF in which teams are clustered according to Education District to Audit School libraries. However, there is a great loss to the collection as schools do not have full time school librarian.

#### 5.3 Annual Stock Take for Public Libraries

This is conducted annually and the main catalogues draws are updated as to the physical status of the collection. This is a good way of managing collection, as we will be able to account for loss and paid for materials, loss through theft etc.

#### 5.4 Standardisation

Standardisation of classification of resources for all branch libraries, and ensure consistency of service delivery across the branch libraries of LSF as to set standards for other libraries to follow.

## 5.5 In-house training on Collection Management

Training is conducted for the above as refresher programs since library work can be monotonous at times, especially on non peak hours.

#### 6. NEW DEVELOPMENTS IN PROVIDING ACCESS TO COLLECTIONS

6.1. Library Services of Fiji is still operating as traditional library operates. Despite the technological impact and the new media platforms available that will enhance the reach to the wider Fiji Community, there are a lot of factors that contributes to this digital divide.

However, to address this issue first of all branch libraries are encouraged to keep their catalogue draws up to date to ease access and retrieval of information

#### 6.2. ACCESSION LISTING

The production of these accession listing is one way to create awareness of the collection available in any branch libraries and also allow the users to identify their interest on any particular title on the lists. The list contains all the new books acquired, authors, classification number, and summary

of the book and the locations of the book (which branch library holds that title).

# 7. EXAMPLES OF COLLABORATION BETWEEN THE REPORTING LIBRARY AND OTHER NATIONAL COLLECTING INSTITUTIONS (LIBRARIES, ARCHIVES AND MUSEUMS)

## 7.1. Memory of the World

This is a forum consist of Archivist, Museum representatives, Librarians, Culture and heritage. Collaboration in the sense that we work together in terms of identifying historical events that can be submitted for registration in the World Regional Register and to attain a certificate of Records. An achievement that this forum achieved was for the Indian Indentured Labourers. The mentioned record was registered in the World Regional Register.

## 7.2. Collaboration between other libraries on Advocacy and Marketing

There are 3 annual events that LSF co-ordinate World Book Day, National Library Week and International Literacy Day. The formation of National committee to strategise on these events, finalise the date, month and week of celebration and communicate it to all other libraries and schools for school based program.

The Department always organise an exhibition tent during the celebration of these national and international event, extend invitation to other government department to exhibit their services with the provision of information booklet, in any format to assist the community in understanding their existence and their contribution to the Government and to the economy as a whole.

## 7.3. World Book Day

This was first celebrated in Fiji in 2011, various activities is always organised for the children to participate in. Activities such as, poem recital, drama (book based), oratory, character parade, poster competition, display etc

A local author will always be invited to talk to the audience on the importance of World Book Day. In 2012, the department took this program in rural settings, where it was welcomed and enjoyed by 10 schools.

#### 7.4. National Library Week

This event has been incorporated into the Ministry of Education's calendar where schools organised their school based program. This National Library Week began in 1979 and it's an on-going event celebrated and enjoyed by all. This is the week that all types of libraries come together one to celebrate as a Nation and acknowledge the hard work of Librarians and Library Staff.

## 7.5. International Literacy Day

International Literacy Day was first celebrated in Fiji in 2011. In 2012 we organise the National Library Week to begin on the 8<sup>th</sup> of September to the 15<sup>th</sup> of September. The department organise a ROADSHOW with other department around the Island of Viti Levu and collaboration with municipality was positive as they host the celebration in their respective municipality.

## 7.6. Community Outreach

The Ministry of Information, National Archives and Library Services of Fiji embark on reaching out to the disadvantaged community in terms of information. Each Unit under the Ministry will be exhibiting their services, news will display all the past events captured, archives with the archive materials concerning that particular community, and old photos to allow us to go down memory lane, library services on the other hand will promote the importance of reading by conducting skill based training (book based) to the community, literacy games with the children, craft work with youths.

This organised outreach allows each unit within the Ministry to understand the role in information dissemination each of the unit plays.