

COUNTRY REPORT TEMPLATE for CDNL-AO 2012

Name of Country: New Zealand

Name of Library: National Library of New Zealand

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1. General Overview

- Refurbishment of the National Library's main building in Wellington:
 - While the Library's main building is being repaired, upgraded and modernised, the Library has been temporarily located in four different buildings in central Wellington, and some collections have not been accessible to the public. The Library has used this opportunity to push ahead with its digitisation programme, restructuring, and the renewal of services in preparation for the reopening of the building in mid-2012.
- New services have been introduced in the Library's directorate of Literacy, Learning & Public Programmes, and the Alexander Turnbull Library (the heritage library within the National Library) has completed its restructuring.
- New Generation Implementation Programme (NGIP) update:
Significant progress has been made with the NGIP (which is leading the infrastructure and service delivery changes for the Library), as follows:
 - The refurbishment of the Molesworth Street building is progressing well. The last remaining construction package of work has been awarded (outside of any future scope changes). The Collections Independent Quality Adviser (IQA) completed an onsite visit of the building in November 2011 with no major issues to be addressed by the programme.
 - The first moves of collections back into the building have begun, and all of the collection moves are expected to be completed by July 2012, leaving further work on public areas on the ground and lower ground floors to be completed by the end of 2012. The construction works are progressing well at the Wellington site and are now more evident to the public as the external construction work commences on the podium and replacement of the roof. Due to the complexity of the programme and level of care and protection of collections required during construction, significant detailed planning has been completed for the construction activity.
 - Additional funds from the Library's existing reserve have also been secured to undertake a modest level of refurbishment to more floors on the Wellington building. This will result in more open access for customers, an enhanced bicultural experience, as well as an updated café and meeting rooms, and an improved open plan environment for staff.
 - The National Library is expecting to open the building to the public in the third quarter of 2012 with most of the collections accessible. As there will be some

ongoing work to incorporate the additional refurbishment outlined above, some parts of the building will reopen later in the year. This staged approach will allow our customers to get access to the collections as soon as is possible.

- Response to natural disasters:
 - The National Library assisted libraries in Christchurch after that city was struck by a severe earthquake on 4 September 2010. That was followed by a very large number of after-shocks, particularly on 26 December 2010, and then an even more destructive earthquake on 22 February 2011 which devastated the city.
 - The National Library's Christchurch centre is now fully operational in leased units at a new location. In discussions with the leaders of the library, archives and museums community in Christchurch, we have been exploring possible opportunities for collaboration offered by the planning of the rebuild. Ideas put forward have included: shared repositories, co-location of services, and joint action on digitisation.
 - The National Library continues to take an active part in documenting the impact and aftermath of the Canterbury earthquakes and the recovery process. The National Library has also provided advice to the Ministry for Culture and Heritage on steps to recovery in the wider arts, culture, heritage and recreation sectors in Christchurch and region.

2. Relationship to Government

- The National Library's role is defined by an Act of Parliament: the *National Library of New Zealand Act Te Puna Mātauranga o Aotearoa 2003*. The purpose of the National Library is to enrich the cultural and economic life of New Zealand and its interchanges with other nations by, as appropriate,—
 - (a) collecting, preserving, and protecting documents, particularly those relating to New Zealand, and making them accessible for all the people of New Zealand, in a manner consistent with their status as documentary heritage and taonga; and
 - (b) supplementing and furthering the work of other libraries in New Zealand; and
 - (c) working collaboratively with other institutions having similar purposes, including those forming part of the international library community.
- In early 2010 the Government announced that the National Library and Archives New Zealand would both integrate into the Department of Internal Affairs (DIA). The National Library worked during the year to prepare for this 'integration', which took effect on 1 February 2011.
- In order to enable the integration the National Library's legislation was amended, separating the roles of the National Librarian from that of Chief Executive. The intent of the changes was to preserve the statutory roles of the National Librarian and the Chief Librarian of the Alexander Turnbull Library. The purpose of the National Library remains the same, but is no longer a stand-alone Government department.
- Both the National Library and Archives New Zealand are located within a branch of the Department – the Knowledge, Information, Research & Technology branch (KIRT). The

Department is keen to see a joined-up service delivery between the National Library and Archives New Zealand.

- Subsequent to the integration the Government decided to make the Minister of Internal Affairs responsible for the National Library as a combined portfolio. The National Librarian retains the ability to speak directly with the Minister in relation to their statutory functions.

3. Key Facts and Figures

- The National Library Act (1965) established the National Library of New Zealand by bringing together the General Assembly Library, the National Library Service and the Alexander Turnbull Library.
- The National Library holds over 1.5 million published books and monographs items; 3.2 million images in the photographic archive; 100,000 drawings, paintings and prints dating back to 1769; 195,000 printed ephemera; 20,000 ink drawings and 12,000 digital works in the New Zealand Cartoon Archive; 14,000 oral history items; 10.5 kilometres of manuscripts including the Archive of New Zealand Music.
- The redevelopment of the Molesworth Street National Library building has a total budget of \$64.5 million, including \$13.4 million reprioritised from baselines.
- In 2009 the National Library became responsible for the administration of the Public Lending Right for New Zealand Authors, a scheme to compensate authors for books held in New Zealand libraries.
- Over 2.3 million newspaper pages have been digitised for Papers Past, while 250,000 heritage photographs will be digitised in a two-year period by the Pictures Online project.
- The Digital New Zealand search service now aggregates over 30 million records, helping expose relevant New Zealand digital content to users.

4. New Developments in Creating and Building Collections

- Alexander Turnbull Library collections experienced significant growth for the period July 2010 – June 2011 with some 94,000 items or ‘acquisition events’ entering the collections. The bulk of this number comprises published items, principally acquired via legal deposit, including electronic monographs.
- The Canterbury earthquakes of September 2010 and February 2011 prompted the library to take a proactive approach to documenting and collecting materials relating to these events. An oral history diary project was commissioned. Websites featuring Canterbury earthquake content were, and continue to be, regularly harvested along with the collection of various ephemera. Photographs documenting ongoing changes to the built environment are also being ingested into the library’s digital heritage archive.

5. New Developments in Managing Collections

- The redevelopment of the main National Library building in Wellington represents a major investment in the infrastructure for collecting and managing collection items. The building when completed in 2012 will be a world-class facility and will provide sufficient storage for the National Library’s collections for the next 20 years.

- Approximately 3,700 items received conservation treatments during the year. A significant number of these treatments related to photographic material including the cleaning and stabilisation of negatives, repair of glass plates and flattening of prints. Much of this work was undertaken in the context of *Pictures Online*, the library's mass digitisation project. A further preservation outcome of this project was the re-housing of nearly 70,000 photographic items into new archival enclosures.
- The library successfully implemented a retrospective audio-visual preservation programme that saw the content of approximately 2,000 items saved and digitised.

6. New Developments in Providing Access

- The Library launched National Library Beta in 2011. Beta is a prototype search site, constructed to make it easier for customers to get into our collections. Beta continues to be developed as we work towards the reopening of our main Library building in 2012. National Library Beta is the first stage of the Library's new online channel, which is utilizing the existing DigitalNZ infrastructure.
- Digital New Zealand contributes its underlying technology to a number of search services, including the National Library's own Beta search and discovery layer and the search service for the CEISMIC digital archive established to collect digital records of the Canterbury earthquakes.
- Digital Collections and Metadata Access:
 - The National Library follows open access principles for its digital collections and metadata as set by NZGOAL (see last report from National Library on New Zealand Government Open Access and Licensing Framework) National Library services are provided online in support of the e-government strategy and the National Library's New Generation strategy.
 - The National Library's provision of online access to, and terms of use for, digital copies from its collections and metadata is in accordance with the National Library Act, Copyright Act and other applicable laws.
 - The Alexander Turnbull Library's collections are maintained as an authoritative source for research in the digital environment.
 - The Alexander Turnbull Library's reputation for respecting donor intentions is maintained in the digital environment.
 - User charges applied by the National Library for digital copying, digital usage and supply of metadata align with government guidelines.

7. Collaborations with Other Institutions and Professional Associations

- National Library Board (NLB) of Singapore: During a visit to Singapore on 15-17 November, with Stephen Crombie, then DCE of KIRT, the National Librarian signed a renewed five-year Arrangement on Cooperation between the NLNZ and the NLB Singapore. The NLB is particularly interested in our experiences with the NDHA, DigitalNZ and Services to Schools (the NLB runs Singapore's public library service, but does not currently operate a 'services to schools' programme – hence their interest in our experience).
- NSLA (National and State Libraries of Australasia): On 3-4 November the National Library hosted a meeting of NSLA in Auckland: this focused particularly on strategic discussions including a review of the 'Reimagining Libraries' programme. Work

continues on developing a strategic programme of activity focusing on areas of collaboration across the member libraries.

- IFLA (International Federation of Library Associations and Institutions): The NLNZ is working with Auckland Libraries to prepare the February 2012 meetings of the IFLA Regional Committee for Asia-Oceania, in Auckland.
- The Library has provided advice to IFLA for its advocacy to UN agencies (UNESCO and WIPO), and to the National Library of Korea to support its engagement with IFLA in the area of national information and library policy.
- The National Library hosted a delegation including the National Library of China in April 2012. The success of this visit set the scene for exploring the potential to renew an informal agreement on professional staff cooperation.
- The National Librarian presented a keynote speech at the LIANZA conference in Wellington (October).
- The National Library has again actively supported the organisation of the National Digital Forum conference, in Wellington (29-30 November).
- The Library held discussions in November with two distinguished overseas colleagues, Chris Batt (the founder of the Peoples' Network in the UK) and Elisabeth Niggemann, Director General of the German National Library.