COUNTRY REPORT FOR THE 16TH CONFERENCE OF DIRECTORS OF NATIONAL LIBRARIES IN ASIA AND OCEANIA (CDNLAO) MEETING 2008

Name of Country : **Malaysia**

Name of Library : **National Library of Malaysia**

Name of Chief Executive : **Mr. Raslin Abu Bakar**
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1. GENERAL OVERVIEW

National Library of Malaysia (NLM) is a federal agency under the Ministry of Unity, Culture, Arts and Heritage which was formerly known as the Ministry of Culture, Arts and Heritage. This report provide an overview of programmes and activities carried out by National Library of Malaysia for the year of 2007.

2. LIBRARY ADMINISTRATION / NATIONAL LIBRARY

2.1 The National Library Of Malaysia is headed by Puan Siti Zakiah Aman, the Director – General, National Library of Malaysia and has since retired on 28 January 2008. Effective 29 January 2008, the Director-General of NLM is Mr. Raslin Abu Bakar.

2.2 Manpower

Total number of the NLM staff in 2007 are as follows :

2.2.1 Headquarter

Professional	:	145
Support Staff	:	380
TOTAL	**:**	**525**

2.2.2 Cader Post in Federal Ministries and Department

No. of Libraries	:	459
Professional	:	254
Support Staff	:	643 (until Oct 2007)
TOTAL	**:**	**1,126**

2.3   Library Users

262,027 users patronize the services of NLM. **33,202** people registered as members for the year 2007 bringing the total number of registered users to **768,345**.

2.4   Collection

2.4.1 223,275 units of Library materials was acquired in 2007. The total collection of the NLM as at 31st December 2007 stands at **2,507,275** units of Library materials.

2.4.2 Special and Rare Collections

In 2007, NLM acquired the following personal collections:

2.4.2.1   Dato' A. Samad Said – 5,235 titles / 5,423 copies.

2.4.2.2   Zainal Abidin Bin Ahmad (Za'ba) – 197 tutles / 313 copies.

Rare Collection

2.4.2.3   226 titles of rare books were acquired in 2007.

2.4.3 Publications

A total of 10 titles were published by the NLM in 2007. The titles are as follows:

2.4.3.1   *Constitution of Federation of Malaya*
2.4.3.2   *Nukilan Sajak Merdeka*
2.4.3.3   *Poskad Jejak-jejak Merdeka*
2.4.3.4   *Katalog Buku Kemerdekaan*
2.4.3.5   *Pustaka : Buletin Perpustakaan Negara Malaysia*
2.4.3.6   *Sari Pustaka*
2.4.3.7   *Jurnal Filologi Melayu, Jilid 15, 2007*
2.4.3.8   *Katalog Manuskrip Melayu Mikorofom Tambahan Kedua*
2.4.3.9   *Buku Program Pembangunan Sumber Manusia 2008*
2.4.3.10 *Buku Perangkaan Perpustakaan Di Malaysia 2006*

2.4.4 Digitized Materials

The digitization programme of NLM was started in 1998. The early initiatives were to preserve, digitize and give access to important archival and library collections such as Malay manuscripts, rare books, department's publications and newspaper articles. In 2007, these publications were digitized:

2.4.4.1 Sekitar Perpustakaan – 12 titles / 540 pages

2.4.4.2 Jurnal Filologi Melayu - 8 Issues / 1,251 pages

2.4.4.3 Selective titles on rare books – 10 titles / 1,610 pages

2.4.4.4 Selective titles on Malay manuscripts – 61 titles / 3,050 pages

2.4.4.5 ASEAN-COCI Digitisation of Legal Deposit Catalogue Project – 19 titles / 2,182 pages

2.4.5 Audio-visual Materials

In keeping pace with advances in the electronic media, the NLM has 93,831 audio visual materials in its collection, which consists of microfilm, microfiche, audio cassette, video cassette, multimedia kit, film and film strips. In addition, it also has a collection of 23,593 digital materials such as CD-ROM, DVD-ROM and compact disc.

2.4.6 National Databases

National Union Catalogue (NUC) is a collaborative project among the libraries in Malaysia and NLM hosts and manages this bibliographic and digital knowledge repository which allows access to a wide range of materials maintained by other libraries. In 2007, RM 6.8 million has been allocated to expand phase 2 of the project.

Until 2007, about 52 libraries have participated in this project. They are the state libraries (14), university libraries (20), government agency libraries (14) and academic libraries (2). About 5.5 million bibliographic records have been uploaded in the NUC database.

2.5 Services

NLM provides a variety of services for the public which are in line with the latest development in ICT. The services provided include the following:

2.5.1 Reference Service

Reference Services includes Reader Advisory Service, Information Packaging Service, Malaysiana Reference Service, Malay Manuscript Reference Service and Electronic Information Service. The total number of reference enquires received in 2007 was 76,205 enquiries which consist of 310 research enquiries, 30,612 quick reference enquiries and 45,283 directional enquiries.

2.5.2 Lending including Interlibrary Loan

Total numbers of lending materials in 2007 are 472,067. This includes Central Loan (451,676), Interlibrary Loan (966) and Bulk Loan (19,425).

2.5.3 National Bibliographic Services

The NLM is the implementing agency for the *Legal Deposit of Library Material Act 1986* and the coordinating centre for International Standard Book Number and International Standard Serial Number.

NLM also provides Cataloguing In Publications (CIP) services for all publishers in Malaysia.

2.5.4 Reading Promotion

The National Library of Malaysia (NLM) acts as the Secretariat for the National Reading Campaign. The Secretariat is coordinated by the Information Literacy Promotion Division of the NLM. The main function is to plan, coordinate and implement reading campaign programs and activities through out the country aimed at highlighting the importance of reading and inculcating the reading habit amongst Malaysian society.

The National Reading Campaign in 2007 with the theme '*Reading society a successful society*' was successfully implemented due to the diligent collaborative efforts of all parties namely the state public libraries as the main key players at state level as well as other institutions which

include, government departments, public and private institutions of higher learning, state education departments, state resource centers and schools, NGO's and private sectors.

In 2007, about 45 reading campaign activities were carried out at national and state level for adults, youth and children. Database (i-baca) on reading promotion can be access at http://i-baca.pnm.my

2.5.5 National Jawi Campaign

Apart from the National Reading Campaign, NLM was also given the responsibility by the Ministry of Culture, Arts and Heritage to promote the National Jawi Campaign. The National Jawi Campaign was officially launched in 27 Januari 2007 in Putra World Trade Centre, Kuala Lumpur by the Honorable Minister of Culture, Arts and Heritage. In 2007, various jawi activities were carried out such as launching of K-jawi (Jawi's software), National Conference on Jawi, Jawi Clinic (Workshop), National Calligraphic Camp for youth, etc. Various Jawi competition such as essay writing and calligraphy were also carried out. The Jawi campaign is coordinated by the Malay Manuscripts Centre, NLM.

2.5.6 Acquisition, Donation and Exchange

A total of 2,632 units of library materials was added to NLM collection through the gift and exchange programme in 2007. These comprises of 986 monograph and 1,646 serials.

In 2007, 9,672 units of library materials were distributed to schools, organization and institutions.

2.5.7 Digital Library

NLM embarks on numerous ICT projects. One such project is the Malaysian National Digital Library (PERDANA) which is a joint-venture project amongst libraries in Malaysia which promotes local digital knowledge resources that have been developed or subscribed by all libraries so that all Malaysians can easily access them.

NLM works towards providing digital library services through existing infrastructure especially to rural areas through programmes such as Infodesa, Internet Desa, computer infrastructure for rural schools.

2.6 Projects

2.6.1 Seminars, workshops, etc.

2.6.1.1 **3rd Meeting of Asia Pacific Information Network (APIN).**

NLM with the collaboration of UNESCO, Bangkok under the programme of Information For All organized the 3rd Meeting of the Asia Pacific Information Network (APIN) on 26-28 February 2007 in Kuala Lumpur, Malaysia. 18 participants from various countries have attended this meeting.

The objectives of this meeting are are as follows:

2.6.1.1.1 To promote Information and Communications Technology (ICT), Information and knowledge networking.

2.6.1.1.2 To share information resources.

2.6.1.1.3 To use international standards and best practices communications, information and informatics.

2.6.2 **Workshop on Leadership Development for Senior Executives of National Libraries in Developing Countries**

This workshop which is a programme under the Malaysian Technical Cooperation Programme. It is open to all Director-Generals and Directors of National Libraries in developing countries. The workshop is held yearly and a total of 15 participants from 13 developing countries attended the workshop from 6-23 August 2007.

The objectives of the workshop are as follows:

	2.6.2.1	To increase the knowledge and skill of Director-Generals and Directors of National Libraries from developing countries to enhance their knowledge and skills in leadership strategic management and current issues on library matters.

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2.6.2.2 To cultivate understanding among National Libraries in developing countries.

2.6.2 NLM Projects

2.6.3.1 **National Conference on Jawi Writings : History, Arts and Heritage**

The Conference was held from 3 to 4 July 2007 in Kuantan, Pahang and was officiated by His Royal Highness, the Ruler of Pahang. The objective of the Conference was to inculcate interest in Jawi writings especially among the younger generation. The Conference was attended by 150 participants from Malaysia, Indonesia, Thailand, Brunei and Singapore.

2.6.3.2 **K-Jawi Multimedia Software**

A research project to develop Jawi multimedia software. This project was initiated by the National Library of Malaysia with the collaboration of College University of Management Technology Malaysia. The estimated cost of this project is RM 1.5 million which was borne by NLM. The software will be distributed free to primary schools to support the Jawi curriculum.

2.6.3.3 **Jawi Insertion in *Malay Newspaper***

In order to promote and inculcate Jawi writings among Malaysian, NLM under the Ministry of Unity, Culture, Arts and Heritage in collaboration with the Ministry of Education Malaysia and local newspaper Malay Publishing Co. Utusan Melayu (Malaysia) signed a Memorandum of Understanding to

republish the Malay newspaper *Utusan Melayu.* The newspaper is distributed free to 1,700 primary and secondary schools throughout the country. The project cost RM 2.2 million per year.

3.   LIBRARY AT THE NATIONAL LEVEL

3.1   Library Councils, Associations, Foundations

The Librarians Association of Malaysia (PPM) is the professional body of professional officers and institutions involved in the library profession. Mr. Raslin Abu Bakar, Director-General of NLM is the President of the Librarian Association of Malaysia.

3.2   Public Libraries

The establishment of the Public libraries in Malaysia are provided for by the Federal laws as well as State Libary Enactments. The Local Government Act also provides for the setting up of public libraries by State Local Authorities. The Director-General of NLM is represented on the State Public Library Corporation Boards and give advice pertaining to their development. In addition, the Federal Government provides allocation under the five year development budget as well as the annual operating expenditure.

Public libraries in Malaysia are run mainly by the State Public Library Corporations in Peninsular Malaysia and State Library Departments in Sabah and Sarawak. In 2007, there were public library service outlets throughout the country which include State Libraries, Regional Libraries, Branch/ District Libraries, Town Libraries, Rural Libraries and Mobile Libraries.

3.3   Special Libraries

In 2007, 3 new libraries were built throughout the country that is Johore Public Library, Perak Branch Library and Kedah Town Library.

NLM also promotes the establishment of a network of special libraries as stipulated in the *National Library (Amendment) Act, 1987 (Act 667).*

Special Libraries	2007
a. Special Libraries under the Common User Library Scheme	452
b. Corporate and non-government agencies.	136

3.4 Rural Libraries Development

A special project for the development of rural libraries was started in 2005 with an allocation of RM 30 million. About 50 units of Rural Libraries with an allocation of RM 35 million in 2007 were built. NLM also works with the Ministry of Energy, Water and Communication (MEWC) in the provision of ICT facilities and infrastructures to these libraries. To date, more than 700 rural libraries have benefited from the Universal Service Provider (USP) programme intiated by MEWC.

4. PRESERVATION

4.1 Digitizing Local Content

In 2007, NLM continue its digital preservation initiatives by digitizing the following materials:-

4.1.1 NLM's Annual Report 2007
4.1.2 Sekitar Perpustakaan(Vol. 1, 1997- Vol. 12, 1981)
4.1.3 Jurnal Filologi Melayu (Vol. 1, 1992-Vol.10, 2002)
4.1.4 Rare Books (10 titles)
4.1.5 Malaysia in History (10 Vol.)

5. LIBRARY AND COPYRIGHT ACT

5.1 Library Act

5.1.1 National Library Act 1972 (Act 80)
5.1.2 National Library Act (Amendment) 1987 (Act A667)
5.1.3 Legal Deposit of Library Material Act 1986 (Act 331)

5.2   Copyright Act

In Malaysia, the protection of copyright is administrated by the Intellectual Property Corporation of Malaysia (MyIPO), URL
http://www.mipc.gov.my/

5.2.1 Intellectual Property Corporation of Malaysia Act 2002 (Act 212)
5.2.2 Trade Mark Act 1976 (Act 175)
5.2.3 Patents Act 1983 (Act 291)
5.2.4 Copyright Act 1987 (Act 332)
5.2.5 Industrial Designs Act 1996 (Act 552)
5.2.6 Layout Designs and Integrated Circuit Act 2000 (Act 601)
5.2.7 Geographical Indications Act 2000 (Act 602)

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