



CONFERENCE OF DIRECTORS OF NATIONAL LIBRARIES

Report

**National Library Name: National Library of New Zealand / Te Puna
Mātauranga o Aotearoa**

**Full Name - Position Title: Ms Penny Carnaby, Chief Executive and National
Librarian**

I. THE YEAR 2005: GENERAL OVERVIEW

The National Library's vision is to see "New Zealanders connected to information important to all aspects of their lives". A number of projects were given awards during the year, reflecting the Library's success in using digital strategies to achieve this aim. While these projects have been successful, the National Library of New Zealand faces challenges in common with other national libraries in delivering this vision. In addition to changing technological developments, there are other changes within user communities with the increasing democratisation of information, and a generation of technologically sophisticated users demanding different ways of delivery.

The Library has sought to address these challenges by:

- Taking a whole-of-government approach, especially for digital information;
- Increasing collaboration with other organisations, both national and international, other government agencies, national libraries, schools, tertiary public libraries, educational institutions and community organisations;
- Increasing the amount of Library collections digitised.

II. LIBRARY ADMINISTRATION/ ORGANIZATION

Development of libraries

Research infrastructure across libraries

Institutional repositories

The National Library is working in close collaboration with the Ministry of Education, the Ministry of Research, Science and Technology and the Tertiary Education Commission to strengthen the research information infrastructure of New Zealand. Projects include investigating an all of country licence for institutional repositories, so that access to New Zealand's publicly funded research output is more readily available.

National research store

The Council of New Zealand University Librarians (CONZUL) and the National Library are working on a joint project to build a national research store for low-use research collections. Funding for this project is still being sought.

FindNZarticles

FindNZarticles is a federated search of a range of New Zealand newspapers and journals. It is a pilot project, running until the end of June 2006, between the National Library, Christchurch City Libraries, Dunedin Public Libraries and Landcare Research NZ Ltd. On successful completion of the pilot, the project team will welcome additional participants. See <http://findnzarticles.natlib.govt.nz>

Advanced Network

The National Library is working with the Ministry of Research, Science and Technology, research institutions and private sector organisations in the design of a next-generation Internet for New Zealand, to be called the Advanced Network.

Public Libraries

Strategic Framework for Public Libraries

The new Digital Strategy and changes to the Local Government Act 2003 highlighted the need for a whole-of-country approach to public libraries infrastructure and capability. The National Library is collaborating with other agencies to develop a strategic framework for public libraries in the 21st Century. It is collaborating with: public libraries, local authorities that fund and operate public libraries in New Zealand, the Department of Internal Affairs, and Te Rōpū Whakahau (Maori Libraries and Information Management). Consultation has been held and a final document will be published in 2006.

School Libraries

Lending to schools

The National Library lends curriculum materials from its School Services and other collections to support teaching and learning in New Zealand primary and secondary schools.

Advice for schools

The School Services division continues to provide professional advice for schools to develop their own library services.

Reference services

AnyQuestions.co.nz provides a virtual reference service for New Zealand school students. It supports the development of information literacy skills through a homework help service and is staffed by experienced reference librarians from several partner institutions. Students can use English Monday to Friday, between 1.00 to 6.00 pm and Māori between 2.00 to 3.00 pm. The National Library, public libraries, the Ministry of Education and SLANZA (School Libraries Association of New Zealand Aotearoa) collaborated to develop the project. See www.anyquestions.co.nz

Cataloguing service

The Schools Catalogue Information Service (SCIS) is a cataloguing system for Australian, New Zealand and international schools. Schools can access bibliographic records over the Internet and install high-quality standardised records. 49% of all schools are now registered, including 80% of secondary schools. The National Library works in collaboration with the Ministry of Education to manage SCIS. See www.curriculum.edu.au/scis

Library Councils/ Foundations/ Associations

LIAC website

The Library and Information Advisory Commission (LIAC) was established with the revision of the National Library New Zealand (Te Puna Mātauranga o Aotearoa) Act 2003. The Commission provides independent advice to the Minister responsible for the National Library. See www.liac.org.nz

III. COLLECTION PROFILE

Unique, rare collections

Heritage collections in communities

The Library has recently completed a consultation round with publishers on the proposed terms and conditions of e-legal deposit.

The unpublished collections (oral history, paintings, drawings, photographs, manuscripts, etc.) held in the Alexander Turnbull Library (the heritage library within the National Library) continue to grow despite the parallel growth in electronic information. Developing appropriate housing is a continuing process. Recent improvements include installation of moveable bars across shelving to prevent valuable books falling to the floor in the event of earthquake, and planning for the installation of purpose built storage for the varied formats oral histories are recorded in.

Bibliographies/ Indexes Published

Māori Subject Headings project

The initial list of the Māori Subject Headings / Ngāpoko Tukutuku was soft launched at the LIANZA Conference 2005 to give the project team feedback on the work done to date. The project team and steering committee were delighted with the feedback as, without exception, the list was well received and the project team were encouraged to continue building the subject heading list.

The project team has resumed its work and is aiming to have completed a core list by the middle of the year. The goal is for the framework established in 2005 to be fleshed out with a full spread of terms, ready for a launch of a working tool around the middle of the year.

The Māori Subject Headings Project is a collaborative project of the Library and Information Association New Zealand Aotearoa, the National Library of New Zealand and Te Rōpū Whakahaui (and Information Management).

IV. SERVICES

National Bibliographic (Agency) Services

Te Puna redevelopment

The Library is redeveloping its Te Puna service, which is a digital facility that enables to 98% of New Zealand libraries to access national and international records. It connects New Zealanders with the world's information, and provides information from and about New Zealand to New Zealanders and the world. Te Puna is a subscription service that provides access to the National Union Catalogue, the National Bibliography, Index NZ, and interlibrary lending.

Reference Services

Research Centre, Alexander Turnbull Library

The Research Centre within the Turnbull Library provides one-to-one research advice and assistance to those needing to use the comprehensive New Zealand and Pacific collections, as well as the rare books, Milton collections, etc. Recent discussions have been held with members of the New Zealand Council for the Humanities about the possibility of establishing a New Zealand Studies Research Centre (or Institute) based on the Turnbull.

The Research Centre staff and the curators of the unpublished collections have been heavily involved in the preparatory work for the National Digital Heritage Archive.

Locally held and community collections

Work is underway to consider providing funding for locally held heritage collections. This encompasses large, nationally known collections through to small community museums.

Digital Library Services

National Digital Strategy

The National Library has played a significant role in developing the New Zealand Digital Strategy, which is based on three core elements of 'content', 'confidence' and 'connection'. It is closely involved in the governance of the implementation of the Digital Strategy. See www.digitalstrategy.govt.nz

National Digital Content Strategy

One of the main Digital Strategy projects is the National Digital Content Strategy. The project will map New Zealand's digital assets, and enable access to content across all disciplines and all sectors of the economy for New Zealanders. The National Library of New Zealand is the Government's lead agency on this project.

Digital Forum

The Library has been a key player in the annual National Digital Forum, a process for maintaining dialogue across interested parties within the culture and heritage sector. The NDF is led by the three national institutions, Te Papa Tongarewa Museum of New Zealand, Archives New Zealand and the National Library of New Zealand. It aims to bring New Zealand archives, libraries, museums and art galleries together on collaborative digital projects.



E-Government

The National Library provides support to the E-Government Unit of the State Services Commission for the implementation of the E-Government Strategy (particularly in developing metadata for interoperability).

E-legal deposit

The Library has recently completed a consultation round with publishers on the proposed terms and conditions of e-legal deposit. Once these have been finalised, publishers will be required to provide a copy of electronic documents to the National Library. In the interim a voluntary system is operating.

National Digital Heritage Archive (NDHA)

The National Library is developing a trusted digital repository, called the National Digital Heritage Archive. The project includes development of software that will enable processing, ingesting, storage, preservation and access of published digital material and donated unpublished digital material. Physical (analogue) material digitised by the Library will also be stored. Automated processes will be developed for selected web harvesting. This development is expected to be operational by June 2008.

EPIC - Electronic Purchasing in Collaboration

Now in its expansion phase, EPIC reaches public, school, tertiary and special libraries which have collaborated to buy access to a collection of EPIC e-resources. The EPIC resources offer access to thousands of high quality electronic publications, including New Zealand and international full-text journals and magazines, photographs and graphics. See www.epic.org.nz

AnyQuestions.co.nz

AnyQuestions.co.nz is a collaborative project between libraries, the government and those in the information and education sectors.

The service provides real time homework help for all New Zealand school students for five hours every weekday, one hour of which is also in te reo Maori.

It was developed in recognition of the fact that increasingly school aged children are searching for information on the Web without assistance and finding vast amounts of information that may be irrelevant or incorrect. It has put librarians online, where they can give direct, real time help to school students.

The service also aims to build on the benefits of the collaborative approach to purchasing electronic resources by making school and public library collections more widely available to school aged children.

It has been a busy first year for AnyQuestions.co.nz, with it running at full capacity and beyond most days, as thousands of kiwi kids take the opportunity to use this unique service.

The first year has also seen the service lauded by the government, management and library sectors, scooping the GOVIS Buzzie Award for Technology and Society, the SOLGM New Zealand Post Management Excellence Award for Process Management and the 3M Award for Innovation in Libraries.

AnyQuestions.co.nz is unprecedented in its scope and collaborative nature. It is free for all school students in New Zealand, and is operated by librarians from the National Library of New Zealand and Auckland, Manukau, Wellington and Christchurch City Libraries. See www.anyquestions.co.nz

Matapihi

Users of Matapihi can search across the digital collections of some major New Zealand cultural organisations: over 50,000 images are currently available, including photographs, drawings, prints, sculpture, some virtual 3-d objects, and sound files. See www.matapihi.org.nz

Ask Now

The Ask Now online reference service, staffed by national libraries of both New Zealand and Australia and the State Libraries of Australia is now being delivered, via the National Library's "Ask a Librarian" webpage.

Literacy/ Reading Promotion Programs

Strengthening School Libraries Programme

The Strengthening School Libraries Programme (SSLP) for improving literacy and information skills in schools was expanded. The programme includes collection assessments and buying plans.

Interlibrary Loans/ Exchange Services

Interloans gateway with Australia

The national libraries of New Zealand and Australia have recently created an interloan link between Te Puna Interloan and Libraries Australia Document Delivery, providing access to the resources of almost 900 libraries in Australia & New Zealand. It provides access more than 10 million New Zealand bibliographic records, plus an index of over 300 New Zealand journals and newspapers. It provides access to more than 14 million Australian bibliographic records and more than 40 million holdings in Australian Libraries.

V. COPYRIGHT/ INTELLECTUAL PROPERTY RIGHTS

Digital copyright review

A Copyright Amendment Bill will soon be tabled in Parliament, aiming to bring copyright law fully into the digital era. It includes provisions on transient copying, technological protection mechanisms, caching, and electronic rights management in the context of web-based distance education. It confirms a number of exemptions and permissions accorded to libraries and the education sector. It also creates a new 'communication right'.

World Intellectual Property Office

The National Library is maintaining a watching brief on copyright issues via the World Intellectual Property Office.

VI. INFRASTRUCTURE

Library Buildings

Library building redevelopment

The Library is seeking to improve storage capacity and increase access by New Zealanders through redevelopment of its major building in the capital, Wellington. It has completed the building of a more visible, welcoming entrance and redeveloped the foyer, which now presents a welcoming, adaptable area for events and displays.

Connectivity at National/ Regional/ International Levels

Treaty2U touring exhibition

The Treaty2U touring exhibition, which tells the story of New Zealand's founding document, the Treaty of Waitangi has exhibited in 34 locations in New Zealand. The National Library, Te Papa Tongarewa Museum of New Zealand and New Zealand Archives collaborated on provision of material, development and running of the exhibition. Attendances in many regional areas were very high.

The Education ICT Strategy

The CEO of the National Library is the Deputy Chair of the Education Sector ICT Strategy Standing Committee. The agencies on the committee are the Ministry of Education, Career Services - Rapuara, Education Review Office, New Zealand Qualifications Authority, New Zealand Teachers Council and the Tertiary Education Commission.

The World Summit on the Information Society (WSIS)

The National Library was the lead agency for the New Zealand Government at the WSIS in Tunis. The National Library is working closely with the Ministry of Economic Development, the Ministry of Foreign Affairs and Trade and other Government departments, particularly on implementation of action lines and Internet governance. A New Zealand delegation attended WSIS in November, 2005.

IFLA

The National Library shared the stage in the campaign of the incoming president, Alex Burn, to develop a stronger voice for indigenous communities in the broad field of activities undertaken by IFLA.

The International Children's Digital Library (ICDL) (See: www.icdlbooks.org)

Copyright approvals were obtained for 36 New Zealand children's titles to be digitised for the International Children's Digital Library (ICDL). Statistics on the five National Library books already on the ICDL show a high online usage.

UNESCO

The Library has worked closely with UNESCO to ensure the voice of civil society is heard, alongside that of government.

VII. CONCLUSION

The Library will focus on the Next Generation National Library of New Zealand strategies in 2006. There are seven Next Generation Strategies:

- National Library Digital Strategy - this will advance access to information through the preservation of electronic documents (e-legal deposit), the National Digital Heritage Archive, the National Content Strategy and further digitisation of the Library's existing collections.
- Culture of Learning and Innovation – developing a workplace culture that fosters an environment of innovation, research and development within and across libraries in New Zealand. The experience of other libraries demonstrates that new buildings support changes in the cultures and behaviours of the organisations. The redevelopment will be used to support necessary change to the thinking and behaviours of a long-stable workforce
- Next Generation Users – this will define market segments for the Library, and strategies to meet the needs of each market segment. The redevelopment of the building is crucial to meeting the needs of a wider range of users – changes are needed to attract and retain the custom of younger people, older people, less formally educated people and people from more diverse cultures who in turn will contribute more to New Zealand society.
- Strategic Relationships – fostering and advancing relationships with other information and cultural institutions, and across Government, including the information, culture and heritage, research and education sectors. The Library will clearly show the range of sectors it can provide for, through changes in locations of services and improved exhibition spaces.
- Collections and Heritage – this will provide a plan for the development of the general, heritage and specialist collections.
- Strategic Workforce Plan
- Next Generation Environment - this strategy is about the National Library as a sense of place and will focus on building redevelopment in Wellington and its presence in Auckland.