



ANNUAL REPORT OF NATIONAL LIBRARY OF MALAYSIA

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|-------------------------------------------------|----------------------------------------------------------------------------------------------------------------|
| Name of country | : Malaysia |
| Name of library | National Library of Malaysia |
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1. RELATIONSHIP TO GOVERNMENT

(a) National Library of Malaysia (NLM)

The National Library of Malaysia is a MS ISO 9001: 2008 certified library and is under the umbrella of the Ministry of Tourism and Culture Malaysia. National Library of Malaysia was established under the National Library Act 1972 (Act 80) (including all amendments since 1 January 2006). Dato' Nafisah Ahmad is currently the Director General oversees the development of libraries, library profession and library education in Malaysia. The National Library Act 1972 relates to the executive power, roles of the Director General and the establishment of the National Library of Malaysia.

The Director General also has the responsibility to advise the Minister in all matters pertaining to libraries and library development in Malaysia. She is also responsible to answer questions related to libraries in the Parliamentary debate and discussions. Under the Deposit of Library Material Act 1986 (Act 331), all publishers in Malaysia are required to

deposit five (5) copies of printed materials and two (2) copies of non-printed materials to NLM as the national intellectual heritage.

(b) Malaysia Rural Libraries

As of December 2017, NLM has managed 507 rural libraries whereas 600 rural libraries are managed by the respective 14 states government in Malaysia. The government of Malaysia showed their commitment in enhancing the quality of life of the rural areas by allocating an operating budget of Ringgit Malaysia (RM) 466,900 million for the 512 since 2005 rural libraries to strengthen the library infrastructure and facilities. To date, the total cumulative library collection in the rural libraries stands at 6,731,065 copies.

(c) State / Public / Municipal Libraries

The Federal Government of Malaysia has NLM to oversees the development of the state libraries. The Director General of NLM sits as a member in the State Public Library Corporation Boards. who is responsible to give advice pertaining to the library development. State/ Public Libraries have also work closely with NLM in the development of rural libraries in Malaysia. As of 31 December 2017, there are 336 State/Public/Municipal libraries.

(d) Special Libraries

The role of NLM is to provide human resource and advisory services to special libraries in the government department. Special library act knowledge hub for their respective government departments or ministries. Besides that, special libraries are also establish in the private sectors such as banks, companies and non- governmental organizations (NGOs). Most special libraries services are only for their respective members. As of 31 December 2017, there are 542 government special libraries and 408 private sector special libraries.

(e) School Libraries

NLM does not have any executive power in the development and management of school libraries. School libraries or resource centres in the primary and secondary schools are under the administration of the Ministry of Education of Malaysia. The government recently proposed that the Education Ministry and the National Library of Malaysia should work together in strengthening the role of libraries and resource centres in

schools. There is a resource center in every school and there are about 10,697 school libraries in Malaysia and it is under the supervision of a teacher librarian.

(f) Academic Libraries

The academic libraries are under the Ministry of Education Malaysia and is governed by the *Universities and Universities Colleges Act 1971*. The public and private universities are administered by their respective universities and is headed by Chief Librarian. There are 20 government public universities and 452 private universities. Cooperation between the university libraries and NLM is through PERPUN which is a forum of cooperation between the Chief Librarians of Academic Libraries and the Director General NLM.

(2) FACTS AND FIGURES

(a) Visitorship of NLM

The number of physical visitors to NLM for the year 2017 stands at 369,610 visitors showing decrease of 14,885 (4%) visitors compared to the year 2016 where 384,495 visitors visited NLM. However, the number of online visitors for the year 2017 increase from 261,996 to 297,234.

(b) International Visitors to NLM

For the year 2017, NLM received a total of 334 international visitors from forty nine (49) countries. Among the purpose of these visits are to establish networking, benchmarking on library services, digitization of library resources and resource sharing through gift and exchange of publications.

(c) Lending, Interlibrary Loan and Bulk Loan

The total number of materials loan by NLM's users in 2017 were 494, 768 units comprising of 377,269 units for physical loans and 117,499 for online loans via u-Pustaka. The physical loans include Central Loan 202,731, Interlibrary Loan 724 and Bulk Loan 172,839.

(d) Reference Services

A total of 406,211 physical reference collections were referred by library users which include Malaysia Reference (105,782), General Reference

(81,858), Digital Resources (13,546), Circulation Department (203,001) and Manuscripts collection (2,024). A total of 26,756 online reference collections were referred by users using NLM Digital Databases.

(3) GENERAL OVERVIEW OF RECENT MAJOR DEVELOPMENTS

(a) National Library of Malaysia Transforming Project

National Library of Malaysia had its own impressive building in 1992 at Jalan Tun Razak, Kuala Lumpur. In 2010, NLM has built a 15-storey annex building adjacent to the original building. Besides, the new building, NLM also rented 2 floors at Wisma Sejarah. In order to provide conducive and convenient environment and to upgrade the existing facilities to meet space, technology and user's need, NLM has started NLM Centralization Project under the Eleventh Malaysia Plan. The main purpose of this project is to provide library services under one roof and to upgrade the existing library building with modern and special features. The project has started in November 2017 and will be completed in 48 months.

(b) u-Pustaka: Enhancement of National Information Hub

In 2017, PNM embarked on u-Pustaka enhancement project. This project creating a unique user experience and focusing on 3 main components; new development of National Union Catalogue with new features, Digital Content Repository System that allows storage and management of digital content and u-Pustaka expansion to another 4 states libraries (Melaka, Trengganu, Kedah and Perlis). The u-Pustaka pilot project is define as a "touch point" for the government to develop a knowledge society. This service is also in line with the 1Malaysia government aspiration "People First, Performance Now" where everyone in Malaysia is able to use library services such as borrowing books, reference services, participate in every programmes and activities, networking with others, share knowledge and experience at "anytime, anywhere and by anyone".

(c) Library Service for Disability

In order to ensure the communities have equal access to library services, NLM has introduced special service to cater those with disability. A Disability Information Centre has been set up with special collection that includes 155,360 audio books (32 audio books published by NLM with

other agencies co-operation), 28 braille books and 30 large print books. NLM has the intention to increase this special collection to 100 items per year under its Strategic Plan. In order to provide the disable an easy access to NLM, transportation is make available to disability from LRT Titiwangsa to NLM. NLM also organises various activities for this special group to ensure "*library access for all*" is achieved.

(d) NLM Digital Depository

NLM has introduced Digital Depository as a new facility to tackles issues for safe digital submission by providing digital rights management using encryption engine, management of the rights for the content and also cloud storage for publishers to store and organise their work file.

(e) International Conference on Malay Manuscripts

The NLM organised an international conference on Malay Manuscripts from 10 to 12 October 2017. The theme of the conference was "Highlight the Nation History, Shaping Golden Heritage". Twenty eight (28) papers were presented by experts on Malay Manuscripts from various backgrounds such as scientist, archaeologist, academician, philologist, historian and linguistics. More than 200 participants from various agencies and institutions participated in the conference.

(4) NEW DEVELOPMENTS IN BUILDING AND MANAGING COLLECTIONS

(a) Library Resources Disposal Policy 2017

Until today, NLM has sixteen (16) policies covering various matter on library development and services. In 2017, NLM has updated the Library Resources Disposal Policy 2001 to be used by the rural and community libraries in Malaysia.

(b) NLM'S Collection

The total library collection of NLM as of 31 December 2017 stands at **5,327,281** units of library materials of which **221,352** units were acquired in 2017. The collections acquired includes printed and non-printed materials, digital materials and manuscripts through purchase (**23,836 units**), Deposit of Library Materials Act 1986 (**193,206 units**) and gift and exchange (**4,310 units**). Two (2) copies of the printed materials and one

(1) copy of the non-printed materials acquired through the Deposit of Library Materials Act 1986 are placed in the NLM's Reference Department for library user's reference. The four (4) other copies are kept as national intellectual heritage.

(c) Writer's Fund

The Malaysian government provides incentive for the book industries and local writers by allocating Ringgit Malaysia RM 996,859.26 in 2017 for purchasing 85 titles or 36,906 copies of books directly from local writers. The total books purchased through this grant from 2007 to 2017 were 1,626 titles or 1,054,888 copies while the total cost of the government incentive involved RM 22,344,923.77. Books purchased from this grant were selected from writers who have deposited their books with NLM under the *Deposit of Library Material Act 1986*. To date, 1,300 writers have benefited from this government incentive. The books purchased from the writers were sent to all rural libraries in Malaysia as part of their collections.

(d) Malay Manuscripts

NLM is the National Centre for Malay Manuscripts for the acquisition, documentation and use of the Malay manuscripts as stipulated in the National Library Act 1972 (Act 80). NLM has the largest collection of 4,884 copies of Malay manuscripts in the world. In 2017, 370 researchers referred to 985 titles of Malay manuscripts in the original format and 147 titles in microfilm format. To date, NLM has been digitized 1,628 titles of Malay manuscripts in its collection and some of the digitized collection (1st 10 pages) can be viewed via the NLM Online Public Access Catalogue <http://webopac.pnm.gov.my>.

In 2017, Panji Tales manuscript was certified as a Memory of the World International Register by UNESCO. The manuscripts on Panji Tales were jointly submitted to UNESCO by the National Library of Malaysia, Leiden University Libraries, the National Library of Indonesia and the National Library of Cambodia.



(e) NLM Publications

NLM published nine (9) book publications in 2017 including six (6) in printed forms and three (3) online publications. NLM also published three (3) printed serial publications and six (6) online serial publications.

(f) Audio Book Collection

Audio book is a continuous project by NLM in collaboration with Education Technology Division, Majlis Amanah Rakyat (MARA), Malaysian Association for the Blind (MAB), McDonald and local publishers for visually impaired users. This project was carried out since 1996 and to date, NLM has published 42 audio books. Selected talented Malaysian voluntarily contributed their voice in this project.

(g) Personal Collection / Rare Collection

168 items from Dato' Noordin Hassan, a Malaysian National Laureate (88 units) and Professor Madya Dr. Talib Samat (80 units) were acquired as NLM's Personal Collection in 2017. NLM also added forty three (43) units of rare collection from (43) renowned Malaysians, that are Ramizu Alias (36 units), Dr Ahmad Zaki Latiff (2 units), Muhammad Taha Adnan (2 units) and Saadun Kassim (3 units).

(5) NEW DEVELOPMENTS IN PROVIDING ACCESS TO COLLECTIONS

(a) NLM Exhibitions

NLM organised 32 exhibitions in 2017. The exhibitions held were related on digital services, Malay Manuscripts, Malaysian Heritage and Prominent Leaders. The exhibitions were conducted in-house and at various locations including government agencies, libraries, mosques, schools and universities. One of the significant exhibitions held was the 'Origin and Evidence of Malay Intimacy'. The objective of the exhibition

was to expose the information on the origin of Malay through scientific research (DNA).

(b) Digitisation of Library Materials (myrepositori.pnm.gov.my)

The digitisation project carried out by NLM is an ongoing activity and priority is given to Malaysiana resources for fast and easy access as well as for the preservation of the national heritage. Among the collection that have been digitised include Rare Book Collection, Personal Collection, Malay Manuscripts, Newspaper Articles and in house publications (NLM's Annual Report, NLM's Bulletin *Sari Pustaka*, *Sekitar Perpustakaan*). Collection from the Institute Research of History and Patriotism Malaysia was also digitised to instill greater patriotism among the younger generation. In 2017, 2,815 titles or 135,589 pages were digitised bringing the cumulative total of library materials digitised at 1,626,089 pages. The digitised collection is then uploaded in the Digital Repository system using an open source software.

(c) NLM Electronic Resources Portal (www.u-library.gov.my)

This portal can be accessed through personal computer, tablet computer, laptop, smart phone and other electronic gadgets by registering as an online member through www.u-library.gov.my or NLM portal <http://www.pnm.gov.my>. Services provided in this portal including borrowing and downloading of e-books and e-magazines. As December 2017, 51,535 people have registered as online members and 4,093,510 people have used the electronic resources in the portal. NLM subscribing over 17 online commercial databases including 4.7 million eBooks, 155,328 audio books, 8,973 full text journals, 4,233 eMagazine and 3,625 eNewspaper. The online databases available in this portal are BLIS, EbscoHost, eLaw, Emerald Management Extra, iG Library, Infobase World Almanac Finance News (IFN), LawNet, Mason Crest, Ookbee Buffet, Overdrive, PNM eLIB, Proquest eCentral (eBrary), Score A and Zinio.

(d) Union Catalogue of Malaysia (www.kik.pnm.my)

The Union Catalogue of Malaysia is a collaborative project among 128 libraries in Malaysia. It is a web based database consisting of 6,179,355 million bibliographic records from 128 libraries and is being updated regularly. The Union Catalogue of Malaysia is used for copy cataloguing

and interlibrary loan by consortium members. 21,335,089 hits were recorded until 2017.

(e) NLM's Social Media

In order to increase community engagement with existing and new library users, NLM uses social media such as Facebook and Twitter as a medium to share and spread the NLM programme and activities.

(f) Media and Information Literacy Programme

In 2011, NLM developed three (3) types of Module on Media and Information Literacy that is Basic, Intermediate and Advanced levels. The modules are now used by NLM to conduct its Media and Information Literacy programmes to the various communities in Malaysia. In 2017, **60** programmes were conducted with **5,411** participations comprising education officers, teachers, students, civil servants, library staff and library users. NLM also conducted 18 training of trainers (ToT) sessions for teachers, lecturers and school librarians.

(g) Community Libraries

NLM established its latest community library in the Mini Urban Transformation Centre (UTC) Keramat Mall, Kuala Lumpur in December 2014 making the total number of community library under NLM to four libraries. The other three community libraries are in Makhota Cheras AEON Shopping Mall and Setiawangsa AEON Shopping Mall which was opened in 2012 and Bukit Damansara Residential Area in 2014. All the community libraries are located in Kuala Lumpur and are corporate social responsibility projects where the library building and shoplots in shopping mall are provided by the private sectors. Library staff and collection are provided by NLM. The cumulative membership of all the community libraries stands at **19,574**, cumulative users **446,154** and cumulative loans **293,298**. Among the services provided include loans, free Internet access and reference.

(6) NEW DEVELOPMENTS IN OTHER SERVICES

(a) Library Advisory and Consultancy Services

In order to perform the responsibility as an advisor in the national planning and development of libraries in Malaysia, NLM has advised a total of 30

libraries in 2017 related to the administration and management based on existing standards. Besides advisory service, NLM also provide consultancy services for agency such as statutory bodies, private universities, non-governmental organizations and individuals based on application. These consultancy services intended to assist on infrastructure, library collections, library staffing or other services required. A total of 11 libraries have received consultancy services in 2017.

(b) Vshare: NLM Knowledge Management Services

The development of Knowledge Management (KM) system in NLM is to optimise knowledge sharing, expertise and the best practices among NLM staff. Using Microsoft Sharepoint platform, VShare Portal was developed as a formal communication channel to make information within the department easily and effectively accessible anytime and anywhere. This Portal is accessible for managing meetings, executing projects, share information and conducting discussion. The system was implemented in 2014 and the usage by the management team and professional staff is positive.

(c) Kazakhstan's Corner@NLM

In 2017, the Embassy of Kazakhstan in Malaysia has set up the Kazakhstan's corner at NLM premises. The Embassy has donated more than 200 library materials comprising of books, stamps, postcards, CD, photo posters and others. The materials include classics of Kazakhstan Literature as well as materials on education, culture, social science, teaching and learning, the environment, science and technology, arts, geography, history and biography.

(7) COLLABORATION WITH OTHER LIBRARIES, ARCHIVES AND MUSEUMS IN YOUR COUNTRY

(a) National Reading Programme

Throughout 2017, NLM as the National Reading Promotion Secretariat under the National Blue Ocean Strategy (NBOS) collaborated with various government agencies, government link companies (GLC), private company and nongovernmental organizations (NGOs) to carry out its reading promotion programmes throughout the country to inculcate reading habits among Malaysians. NLM also has smart partnerships with relevant organizations in program such as ***You Are Still In My Heart***

Programme with the Blind Association (KL Braille Resources), **Travel Knowledge** Programme with Malaysian Railway Limited, **1Malaysia Reading Camp** with the Ministry of Education and **Lets Read Together for 10 Minutes** held in conjunction with World Book and Copyright Day with all libraries and other agencies in Malaysia.

NLM in collaboration with The Council of Directors for Public Libraries of Malaysia (MAPAM) also conducted **#Malaysia Reading Quran programme (#MalaysiaNgaji)**. This programme involved Muslims reciting Quran for one hour concurrently all over Malaysia. The objective of the programme was to experience the pleasure of reading Quran in a simple and relaxed manner. The programme involved all libraries in Malaysia and interested parties such as government departments, statutory bodies, companies, non-government organisations, mosques and members of the public and schools. In addition, Reading promotion activities were also conducted such as book launch, information and media literacy workshops in order to inculcate reading habits among the communities with cooperation from the university libraries, state public libraries, rural libraries and school libraries.

(b) Collaboration between University Libraries and National Library of Malaysia (PERPUN)

NLM also embarks on resource sharing through collaboration with the university libraries. The most prominent consortium is the Conference of University Libraries and National Library of Malaysia (PERPUN). PERPUN is a forum of cooperation among the Chief Librarians of public universities and government-linked universities and the Director-General, NLM. Many collaborative projects among NLM and the academic libraries have been carried out which include Malaysian University Libraries and National Library Network (MyUniNET). MyUninet is the official name for PERPUN Portal and a gateway to online information resources for the universities in Malaysia and is accessible via <http://perpun.upm.edu.my/>. The portal provides access to Malaysian Theses Online (MyTo) and Malaysian Union List of Serials (MyULIS) databases. Besides that, the Malaysian Information System LibRarians (MySyL) and Malaysian Online E-Resources Consortium (MOLEC) are responsible for the development of content in MyUniNet Portal. NLM's portal <http://www.pnm.gov.my/> is linked to PERPUN's Portal <http://perpun.upm.edu.my/> as a reference.

(c) Collaboration with Foreign Embassies in Malaysia

NLM has established cooperation with several foreign embassies in Malaysia such as Embassy of the Islamic Republic of Iran, Embassy of the Republic of Kazakhstan, Embassy of the Republic of the Azerbaijan, Embassy of Finland, Embassy of Spain, Embassy of Tajikistan, and Embassy of Russia. The cooperation involved book donations, book launching, exhibitions, showcase, literary and cultural day programmes. These programmes will continue to foster and strengthen cooperation in resource sharing.

(d) ASEAN Digital Library

NLM continued to share digital resources in ASEAN Digital Library as an efforts to promote public access to these contents. Until 2017, NLM has released 366 titles.

(e) CONSAL XVII Conference 2017

Madam Maizan Ismail, Deputy Director General National Library of Malaysia attended the 18th Congress of Southeast Asian Librarians held at Yangon, Myanmar from 28 to 29 July 2016.

(f) Conference of Directors of National Libraries (CDNL) 2017

Ms Nafisah Ahmad, Director General of NLM attended the Conference of Directors of National Libraries (CDNL) on 22 August 2017 held at Wroclow, Poland.

(g) Conference of Directors of National Libraries in Asia Oceania (CDNLAO) 2017

Dato' Nafisah Ahmad, Director General NLM and Madam Beghum Ulfhat Shehnaaz Amir Razali, Assistant Director Strategic Planning and International Relations Division attended the 25th Meeting of Conference of Directors of National Libraries in Asia and Oceania (CDNLAO) from 16th to 19 May 2017 at the National Library of China.

(9) EDUCATION AND TRAINING.

(a) NLM Human Resource Training

As NLM gaining competitive edge, human resources plays a key role in helping it deal with a fast-changing environment and greater demand for quality staffs by involving training activities. Therefore, a total of 416 (100%)

NLM staffs attended courses, workshops, seminar and conferences throughout the year 2017. 31 students from Institutions of Higher Learning underwent practical training and attachment in NLM. 31 courses/seminar/workshops and lectures were conducted in 2017 which comprise 15 generic courses and 16 functional courses related to libraries and librarians.

Besides that, NLM also send 283 staffs to attend 52 courses conducted by other institutions in Malaysia. NLM also sent 14 staffs to attend eight (8) international conferences and seminars in order to enhance their competencies. Among the conferences attended by NLM staffs were 2nd Executive Board Meeting of the 17th Congress of Southeast Asian Librarians (CONSAL), Yangon, Myanmar, Conference of Directors of National Libraries in Asia and Oceania (CDNLAO), Mid-Way Meeting of the International Network of Emerging Library Innovators (INELI) Association of Southeast Asian Nations (INELI-ASEAN), Brunei Darussalam, Documentation and Digitization of Malay Manuscript at Bau-Bau, Indonesia, 83rd International Federation of Library Associations (IFLA) World Library and Information Congress (WLIC), Wroclaw, Poland, 5th Baku International Book Fair and International Scientific-Practical Conference in Republic of Azerbaijan, 3rd Convening of the International Network of Emerging Library Innovators (INELI) Association of Southeast Asian Nations (Ineli-Asean) and Training Project for Asean Children's Librarians, National Library for Children and Young Adults, Korea.

(10) LIBRARIANS ASSOCIATION OF MALAYSIA (PPM)

Librarians Association of Malaysia or better known as Persatuan Pustakawan Malaysia (PPM), is the professional body for the library and information services in Malaysia. PPM is the national voice representing librarians from all types of libraries in Malaysia and have greatly contributed to the status and development of libraries in Malaysia. PPM held its Annual General Meeting on 26th March 2018 for the term 2018-2020. The new Council Members of PPM are Ms Nafisah Ahmad (President), Dr Nor Edzan Che Nasir (Immediate Past President), Ms Hasnita Ibrahim (Vice President I), Ms Chin Loy Jyoon (Vice President II) with 6 Council Members elected, that is, Ms Siti Sumaizan Ramli, Mr Zawawi Tiyunin, Ms Khasiah Zakaria, Mr Ghazali Mohamed Fadzli, Ms Shamsiah Abu Bakar, Mr Ali Rashid and four (4) Council Members appointed. More information on PPM can be access via PPM website www.ppm55.org;

(i) Training and Development

(a) Courses/Workshop/Conference/Tournament conducted by Librarians Association of Malaysia (PPM)

Throughout 2017 until March 2018, PPM conducted numerous courses and workshops for its members and the library profession. The courses and workshops conducted include National Occupational Skill Standards (NOSS), Bibliotherapy Workshop: Role and Responsibilities of the Librarian; Knowledge Management Workshop for Librarians; IFLA and CONSAL Conference Paper Writing Workshop for Librarians; Blog Writing Workshop and Library Assistants Course.

(b) IFLA Presidential Talk

Ms. Gloria Perez Salmeron, IFLA President delivered a Presidential Talk entitled *Libraries: Motors of Change* at the University of Malaya, Kuala Lumpur on the 24 January 2018. The talk was attended by 400 librarians from all types of libraries in Malaysia. The Presidential talk was held in conjunction with the IFLA WLIC site visit to Kuala Lumpur from the 21 to 26 January 2018. Ms. Gloria Perez Salmeron also visited three (3) libraries, namely, National Library of Malaysia, Selangor State Public Library and Kuala Lumpur Community Library.

(c) Benchmarking Visit to Jakarta and Bandung, Indonesia

PPM Council Members lead by Dato Nafisah Ahmad, PPM's President made a benchmarking visit to the National Library of Indonesia, Institut Teknologi Bandung and Dinas Perpustakaan dan Arsipan, Kota Bandung. PPM also made a courtesy call to Ikatan Pustakawan Indonesia (IPI).

(ii) Collaboration

(a) Collaboration between Librarians Association of Malaysia (PPM) and National Library of Malaysia (PNM)

In order to further enhance the importance of professional training and education for librarians, PPM conducts numerous short courses, talks

and seminar throughout the year. PPM and NLM cooperate and collaborate in organising courses and among the collaborations are Conference of Libraries in Malaysia (12-13th Sept 2017), Certificate Programme for Library Assistants (21 November – 2 December 2017); Conference Paper Writing Workshop for Librarians (12 February 2018); Blog Writing Workshop (26th February 2018) and Info Graphic Workshop (13th March 2018).

(iii) Others

(a) International Federation of Library Associations and Institutions World Library and Information Congress (IFLA WLIC) 2018, Kuala Lumpur, Malaysia

Malaysia through the Librarians Association of Malaysia and the National Library of Malaysia will be hosting the 84th IFLA WLIC 2018 at the Kuala Lumpur Convention Center, Kuala Lumpur from the 24th to 30th August 2018. The theme of the Conference is *Transform Libraries Transform Societies* with the tagline *Reaching Out to the Hard to Reach*. Malaysia National Committee IFLA WLIC 2018 is chair by Dato' Nafisah Ahmad, President, Librarians Association of Malaysia and co-chair Dato Dr. Zaiton Osman, Consultant, Librarians Association of Malaysia with the committee members from the various libraries in Malaysia. Besides the Plenary and Open Sessions during IFLA WLIC 2018, among the highlights of the conference include Library Boulevard showcasing the best practices from 100 libraries/institutions in Malaysia, 20 Satellite Meetings, 3 State Visits to Pahang, Selangor and Malacca and Cultural Evening. More information on IFLA WLIC 2018 can be access via <http://2018.ifla.org/>. A monthly IFLA WLIC 2018 Newsletter prepared by the Malaysian Newsletter Team and published by IFLA is accessible online.

(b) PPM Gold Medal Award for Library and Information Science Best Students

PPM bestow the Gold Medal Award for the best Library and Information Science students from four (4) universities in Malaysia that provide courses at diploma and graduate level as well as Masters and Doctorate Programme in Library and Information Science, namely MARA University of Technology (UiTM), International Islamic University Malaysia (UIAM), University Malaya (UM), and University of

Selangor Industry (UNISEL). The awards which consist of a medal, certificate and money are given during the PPM Annual General Meeting every year.

(c) Conference Packages organised by Librarians Association of Malaysia

PPM organised two (2) conference packages for its members to attend the 83th IFLA General Conference and Assembly, IFLA World Library and Information Congress in Wroclaw, Poland from 14 – 22 August 2017 and CONSAL XVII Conference, Naypyidaw, Myanmar from 2- 5 May 2018.

(d) International Federation of Library Associations and Institutions World Library and Information Congress (IFLA WLIC) 2017 Wroclaw, Poland

52 librarians from the various libraries in Malaysia attended IFLA WLIC 2018 in Wroclaw, Poland from the 19 to 25 August 2017. 7 librarians from Malaysia were volunteers at IFLA WLIC 2018.

(e) 2nd CONSAL XVII Executive Board Meeting 2017

Madam Hasnita Ibrahim, Vice President I, Librarians Association of Malaysia of Malaysia attended the 2nd CONSAL XVII Executive Board Meeting in Yangon, Myanmar in May 2017.

(f) PPM Publications

Three publications entitled “Libraries in Malaysia” (2017); “University Library Standards” (2018) and “Jurnal PPM: Journal of Malaysian Librarians” Vol. 11 (2018) were published by PPM. The “PPM Handbook” which contain information on the PPM Constitution and Code of Ethics was revised in 2018.