



ANNUAL REPORT OF NATIONAL LIBRARY OF MALAYSIA

25th MEETING OF THE CONFERENCE OF DIRECTORS OF NATIONAL LIBRARIES IN ASIA AND OCEANIA

Name of country	: Malaysia
Name of library	National Library of Malaysia
Name of Director- General	: Dato' Nafisah Ahmad
Name of Contact Person for International Liason	: Madam Siti Aishah Sheikh Kadir
Mailing Address	: nafisah@pnm.gov.my
Telephone	: +(60)3-26871901/ +(60) 326871764/ +(60)3-26947390
Fax	: +(60)326927502 / +(60) 326927082
Website	: www.pnm.gov.my www.ppm55.org.my
Email address for International Contacts	: sitiaishah@pnm.gov.my

1. RELATIONSHIP TO GOVERNMENT

(a) National Library of Malaysia

The National Library of Malaysia is a MS ISO 9001: 2008 certified library and is under the umbrella of the Ministry of Tourism and Culture Malaysia. National Library of Malaysia was established under the National Library Act 1972 (Act 80) (including all amendments since 1 January 2006). Dato' Nafisah Ahmad is currently the Director General who is also the National Librarian and oversees the development of libraries, library profession and library education in Malaysia. The National Library Act relates to the executive power, roles of the Director General and the establishment of the National Library of Malaysia.

The Director General also has the responsibility to advise the Minister in all matters pertaining to libraries and library development in Malaysia. She is also responsible to answer questions related to libraries in the Parliamentary debate and discussions. Under the Deposit of Library Material Act 1986 (Act 331), all publishers in Malaysia are required to deposit five (5) copies of printed materials and two (2) copies of non-printed materials to NLM as the national intellectual heritage.

(b) Malaysia Rural Libraries

The establishment of the rural libraries in Malaysia as a social and cultural hub for the community, vindicate NLM to rebranding the rural libraries into Community Knowledge Centre. The rebranding involved governance, administration, infrastructure and human resource. Four new rural libraries in different states in Malaysia were chosen as a pilot project bringing the total number of the rural libraries in Malaysia to 1,121 units. The four new rural libraries are well equipped with reading materials such as books, magazines, newspapers and facilities such as computers and internet connection. The libraries are also equipped with nice landscaping and recreational facilities to attract surrounding community to obtain knowledge and utilise the library facilities for study, business purposes, or leisure. As of December 2016, NLM has managed **510** rural libraries whereas **611** rural libraries are managed by the respective state government. The government of Malaysian showed their commitment in enhancing the quality of life of the rural areas by allocating an operating budget of Ringgit Malaysia (RM) 38.377 million (USD 8.6 million) for the 510 rural libraries to strengthen the library infrastructure and facilities. To date, the total cumulative library collection in the rural libraries is 11,076,412 copies.

(c) State / Public / Municipal Libraries

The role of NLM in state public libraries is to channel and monitor development and operational budget. Whereas the Director General performed as a representer in the State Public Library Corporation Boards and responsible to give advice pertaining to their development. One of the functions of NLM is to ensure equal development of the infrastructure of public libraries in Malaysia. State / Public Libraries have work closely with NLM in the development of rural libraries in Malaysia. As of 31 December 2016, there were 336 State/Public/Municipal libraries.

(d) Special Libraries

The role of NLM is to provide human resource and advisory services to government special libraries. The staff at these special libraries are seconded from NLM and they may be professional or non-professional depending on the requirements of these libraries. One of the functions of the special library is to be a knowledge hub in their respective Departments or Ministries. Besides that, special libraries are also found in the private sectors such as banks, companies and non-governmental organizations (NGOs). Most special libraries are only open to their staff and members. As of 31 December 2016, there are 530 government special libraries and 423 private sector special libraries.

(e) School Libraries

NLM does not have any executive power to monitor or plan the development of school libraries. School libraries or resource centres in the primary and secondary schools are under the administration of the Ministry of Education Malaysia. The government recently proposed that the Education Ministry and the National Library of Malaysia should work together on the role of libraries and resource centres in school. This is further enhanced through the Malaysia Education Blueprint 2013-2025. There is a resource center in every school and there are about **10,586** school libraries in Malaysia and it is usually administered by a teacher librarian.

(f) University Libraries

The University Libraries are under the Ministry of Education Malaysia and are governed by the *Universities and Universities Colleges Act* 1971. The public and private universities are administered by their respective universities and are headed by a Chief Librarian. There are **20** government public universities and **423** private universities. Cooperation between the university libraries and NLM is through PERPUN which is a forum of cooperation between all the Chief Librarians of University Libraries and NLM Director General. With effect from 2015, NLM Director General has been appointed as the chairman of PERPUN.

(2) FACTS AND FIGURES

The number of libraries in Malaysia as of December 2016 stands at 14,007 comprising of all types of libraries. The table below shows the type and number of libraries in Malaysia as at 31st December 2016:-

NO.	TYPE OF LIBRARY	FIGURES
1.	National Library of Malaysia	1
2.	Community library	4
3.	Public/state/Municipal libraries	331
4.	Rural library	1,121
5.	Special library	950
6.	University library	516
7.	School library	10,586
(a)	Ministry of Education Malaysia	10,180
(b)	MARA Science College	52
(c)	Private School	354
8.	KEMAS Resources Centre and Medan Info Desa	498
TOTAL		14,007

Source: National Library of Malaysia Statistics, 31st December 2016

NO.	PARAMETER	FIGURES (2016)
(1) NLM Collection		239, 437
(a)	Deposit of library materials Act 1986	208,170
(b)	Purchase	22,448
(c)	Gift and Exchange	6,004
(d)	Digitized Materials (title)	2,815

NO.	PARAMETER	FIGURES (2016)
(2) Visitors		8,935,433
(a)	Physical visitorship	398,769
(b)	Online visitorship	8, 536, 664
(3) Materials Loan		492,623
(a)	Physical loans	420, 737
(b)	Online loans	71, 886
(4) NLM Physical Membership		19,960
(a)	Children	4,321
(b)	Adult	15,639
(5) U-Pustaka Membership		59,547
(a)	Children	3,593
(b)	Adult	55,864
(6) Library Staff		484
(a)	Professional	132
(b)	Support staff	352

(a) Visitorship to NLM and libraries in Malaysia

The number of physical visitorship to NLM for the year 2016 stands at **398,769** visitors showing an increase of 6,323 (1.5%) visitors compared to the year 2015 where **392,446** visitors visited NLM. The increase in the number of physical visitors is a testimony that libraries are still relevant despite the advent of the Internet. The number of online visitors for the year 2016 stands at **8,536,664**.

(b) International Visitors to NLM

For the year 2016, NLM received a total of **582** international visitors from forty six (46) countries which include Iran, United States of America,

Indonesia, Hungary, Kazakhstan, Morocco, Republic Czech, China, Philippines, Georgia, Africa, Algeria, Austria, Australia, Saudi Arabia, China, Bangladesh, Sri Lanka and others. Among the purpose of these visits are to establish networking, benchmarking, digitization of library resources and resource sharing through gift and exchange of publications.

(c) Membership in NLM and Libraries in Malaysia

A total of **19,960** new members signed up for the year 2016 making the total NLM cumulative membership to **1,278,326** members comprising of the various races and age groups in Malaysia. In 2016, **323** foreigners from 46 countries registered as NLM members comprising of **255** members from 24 Asia Pacific countries, **29** from **10** European countries, **23** from 8 African countries and **16** from USA, Canada, Brazil and Columbia. In terms of membership from foreigners, India has the highest membership with 52 members, followed by China (50), Korea (33) and Australia (16). The total membership for all the libraries in Malaysia comprising of NLM, public libraries, rural libraries, special libraries, private sector libraries and academic libraries stands at **9.52 million** (36.9%) out of a total population of **30.9 million** people in Malaysia.

(d) Lending, Interlibrary Loan and Bulk Loan

Effective 2015, the number of books that can be borrowed by users has increased from 3 to 6 books and the loan period has been extended from 3 to 4 weeks. For the bulk loan service, the number of books that can be loan by institution or library has been increased from 300 to 400 units for a period of 3 months. The total number of materials loan by NLM's users in 2016 were **492,623** units comprising of **420,737** units for physical loans and **71,886** for online loans via u-Pustaka. The physical loans include Central Loan **257,730**, Interlibrary Loan **797** and Bulk Loan **160, 709**. **288,218** loans were from the adult collection whereas **132,519** loans were from the children's collection.

The most popular genre loaned by users is novel/ fiction **151,470 (36.6%)**, followed by language and religion **59,254 (14.1%)**. The Interlibrary Loan request can now be made online through the Union Catalogue of Malaysia Portal (<http://www.kik.gov.my>). For the convenience of library users, 'Book Drops' are provided at the NLM's premise and community libraries.

(e) Reference Services

A total of **463,094** physical reference collections were referred by library users which include Malaysiana Reference (**106,200**), General Reference (**82,228**), Digital Resources (**15,008**) and Circulation Department (**257,730**) and a total of **71,886** online reference collections were referred by users using NLM Digital Databases.

(3) GENERAL OVERVIEW OF RECENT MAJOR DEVELOPMENTS

(a) International Federation of Library Associations and Institutions (IFLA) World Library Information Congress (WLIC 2018)

The International Federation of Library Associations and Institutions (IFLA) has officially announced that Malaysia will be host the 84th IFLA World Library and Information Congress (WLIC) in 2018. The announcement was made by IFLA at the 82nd WLIC held in the Columbus, Ohio, United States of America. The IFLA WLIC 2018 will be held on 24th to 30th August 2018 at Kuala Lumpur Convention Centre (KLCC). With the theme “Transform Libraries, Transform Societies”, Malaysia believes the conference will strengthen the country’s professional leadership in promoting libraries and librarianship at national, regional and international levels.

The IFLA WLIC 2018 bid was led by the Librarians Association of Malaysia (PPM) and National Library of Malaysia. Effective end of 2015 Malaysia has appointed 19 PPM members from various background as National Committee. The chairman is Dato’ Nafisah Ahmad, President Librarians’ Association of Malaysia, who is also Director General National Library of Malaysia and Co-chair, Dato’ Dr. Zaiton Osman, Consultant to the Librarians’ Association of Malaysia. Madam Maimunah Kadir as Secretariat Project Director and Madam Chin Loy Jyoon as Secretariat Project Manager. Another 14 PPM members have been appointed as chairpersons of library visit, marketing, publications, satellite meetings, volunteers, library schools, administrations, finance and sponsorship, social events, library-boulevard, IT and local website, hospitality and private universities/college libraries. The congress is expected to attract 3,000 to 4,000 delegates from more than 100 countries and generate RM4.4 million for the country.

(b) Ubiquitous Library (u-Pustaka) Portal (www.u-pustaka.gov.my)

In order to support fostering an engaging lifelong learning among Malaysians, NLM in collaboration with Malaysian Communications and Multimedia Commission (MCMC) and consortium members consisting of eight (8) libraries in Malaysia, government agencies and private institutions has established Ubiquitous Library or known as u-Pustaka. The key objectives of establishment u-Pustaka are making information accessible to all, building a cooperative library network system and creating, sharing and exchanging knowledge in a knowledge society. u-Pustaka provides free membership registration, borrowing books online, accessing digital contents, delivery of books by courier postal services, returning of books via book drop at any of the eight consortium libraries in Malaysia.

The key milestone for phase 2 of u-Pustaka (2014-2015) include widening and sharing of resources through coordination and collaboration; development of u-Pustaka mobile Apps; shifting of u-Pustaka main system to Public Service Data Center (PSDA); Resource Description and Access (RDA), strengthening u-Pustaka management and governance; enriching digital content; increasing awareness and membership and strengthening the Subject Matter Experts group. To date, the cumulative u-Pustaka membership stands at **471,220** with **59,547** new members in 2016. **125,089** hits/page view and **838** books were loan out under u-Pustaka in 2016. Under the 11th Malaysia Rolling Plan (2016-2020), u-Pustaka has been further upgraded and will be rolled out to other public libraries in Malaysia in an effort to transform Malaysia into an inclusive knowledge society.

(c) National Library of Malaysia's Transformation Plan

Malaysia Public Service Transformation Framework that focused on five (5) strategic thrusts such as talent development, organizational development, citizen centric service delivery, inclusivity and ownership and enculturation of shared values of patriotism, ethos and integrity have been developed in order to ensure the high income, inclusive and sustainable nation. NLM has drawn up five (5) Strategic Thrusts and twelve (12) Strategic Initiatives in line with Public Service Transformation Framework.

Three of the NLM's Strategic Initiatives that is Access for All (NLM Digital Initiative), SmartNet (National Blue Ocean Strategy) and Community Knowledge Garden (Rebranding of Rural Library) were chosen by the Malaysian's Public Service Department as high impact initiatives. NLM Digital Initiative which is one of the Key Performance Indicator (KPI) for the Ministry of Tourism and Culture's Transformation Plan has targeted an increase of 10% in the usage of digital library services by Malaysians every year.

In 2016, NLM has intensified the promotion of the Digital Library 2.0 through outreach programmes and media socials. The goals of the promotion were to achieve 3 million users and one impact study. Promotions strategies include cooperation with ministries, government agencies, private agencies, public and special libraries. The outreach programmes involved on-line hands-on training sessions, workshops and exhibitions. NLM also promoted the outreach programme through local media, radio, television and media social such as Facebook and YouTube. NLM managed to exceed the target with a usage of **3,179,322** hits and **95,000** clicks, **580,250** views and **10,000** likes.

(d) National Library of Malaysia Stack Room

Under the 10th Malaysia Development Plan (2011 to 2015), NLM has received RM7.0 million to build stack room for efficient storage in order to meet increasing demands of library materials under the Deposit of Library Material Act 1986. The stack room was built in the NLM building with an area of 16,122 square feet. The project began on 29 September 2014 and was completed on 12 January 2016. The construction includes nine (9) levels of shelving systems in a 6 (six) level metal stack from level six (6) to level eleven (11) of the National Library Tower block. The stack room equipped with 24 hour humidity control, security system (CCTV) and access card. It can accommodate 1,454 bookshelves and maximum of 300,000 volumes of library collection at any one time.

(e) Rebranding Malaysia Rural Libraries

The establishment of the rural libraries in Malaysia as a social and cultural hub for the community, vindicate NLM to rebranding the rural libraries into Community Knowledge Centres. The rebranding involved governance, administration, infrastructure and human resource aspects. Four new rural libraries in different states in Malaysia had been chosen as a pilot project

bringing the total number of the rural libraries in Malaysia to 1,121 units. The four new rural libraries are well equipped with reading materials such as books, magazines, newspapers and facilities such as computers and free WiFi. The libraries are also equipped with nice landscape as well as recreational facilities to attract and welcome communities to use the libraries, for study, business or leisure purposes. Until December 2016, NLM has managed **510** rural libraries whereas **611** rural libraries are managed by the respective state governments. The government of Malaysian showed its commitment in enhancing the quality of life of the rural areas by allocating an operational budget of Ringgit Malaysia (RM) 38.377 million (USD 8.6 million) for all the 510 rural libraries in order to strengthen the library infrastructure and facilities. To date, the total cumulative library collection in the rural libraries is 11,076,412 copies.

(f) Seminar on the Origin and Malay Intellectual Evidence

NLM hosted a seminar on the “Origin and Malay Intellectual Evidence” with the theme “Highlight the Nation History, Shaping Golden Heritage” from 7 to 8 November 2016. 10 papers were presented by experts on Malay Manuscripts from various backgrounds such as scientist, archaeologist, academician, philologist, historian and linguistics. More than 200 participants from various agencies and institutions participated in the seminar.

(g) National Library of Malaysia@50th

National Library of Malaysia was established in 1966 and celebrated the NLM 50th anniversary in 2016. As part of the celebration, NLM organised several programmes and activities such as PNMRun@50th, NLM Corporate Song (new version), 50th Anniversary exhibition and the opening ceremony of NLM 50th. NLM also produced promotional items such as stamps and mugs as remembrance.

(4) NEW DEVELOPMENTS IN BUILDING AND MANAGING COLLECTIONS

(a) NLM'S Collection

The total library collection of NLM as of 31 December 2016 stands at **5,104,270** units of library materials of which **236,622** units were acquired in 2016. The collection acquired in 2016 includes printed and non-printed materials, digital materials and manuscripts through purchase **(22,448**

units), Deposit of Library Materials Act 1986 (**208,170 units**) and gift and exchange (**6,004 units**). Two copies of the printed materials and one copy of the non-printed materials acquired through the Deposit of Library Materials Act 1986 are placed in the NLM's Reference Department for library user's reference.

(b) Writer's Fund

The Malaysian government provides incentive for the book industry and local writers by allocating Ringgit Malaysia **RM 987,311.70** in 2016 to purchase **101** titles or **37,021** copies of books direct from local writers. The total books purchased through this grant between the year 2007 to 2016 were **1,541** titles or **1,017, 982** copies while the total cost of the government incentive involved **RM 21,348,064.00**. Books purchased from this fund are selected from writers who deposit their books with NLM under the *Deposit of Library Material Act 1986*. To date, **1,541** writers have benefited from this government incentive. The books purchased from the writers were sent to all the rural libraries in Malaysia as part of their collection to be used by the local communities.

(c) Malay Manuscripts

NLM is the National Centre for Malay Manuscripts for the acquisition, documentation and use of the Malay manuscripts as stipulated in the National Library Act 1972 (Act 80). NLM has the largest collection of **4,884** copies of Malay manuscripts in the world. In 2016, **222** researchers refer to **613** titles of Malay manuscripts in the original format and **139** titles in microfilm format. To date, NLM has digitised 30% of the Malay manuscripts in its collection and some of the digitised collection (1st 10 pages) can be viewed via the NLM Online Public Access Catalogue <http://webopac.pnm.gov.my> ((OPAC Tag 856).

(d) NLM Publications

NLM published five (**5**) publications in 2016 namely Guidelines to Build Malay House from Ethnic anthropology Perspectives (new edition), ETS Poetry Book, NLM Journal *Sekitar Perpustakaan* Vol 44/2016, Malay Philology Journal 21 and *Warkah Manuskrip Melayu*. These publications are distributed to all the libraries in Malaysia. NLM also published six (6) online NLM Bulletins, entitled *Pustaka: Buletin PNM, Sekitar Perpustakaan* and *Sari Pustaka* (vol. 1-4/2016) which are all full text accessible via PNM portal.

(e) Audio Book Collection

Audio book is the continuous project by NLM in collaboration with Malaysian Association for the Blind (MAB) and local publishers for visually impaired users. This project was carried out in stages where 10 (ten) selected titles chosen by MAB were produced in 2016. Selected talented librarians from NLM voluntarily contributed their voice in this project. To date, NLM has published 70 audio books.

(f) Personal Collection / Rare Collection

147 books from Professor Emeritus Dr. Mohamad bin Hj. Salleh, a Malaysian National Laureate were acquired as NLM's Personal Collection in 2016. He is also one of the Malaysian popular authors who has won the Writers SEA award in 1997. His publications focused on poetry and literary criticism written in Malay and English languages.

(5) NEW DEVELOPMENTS IN PROVIDING ACCESS TO COLLECTIONS

(a) NLM's Research and Development (R & D)

NLM conducted two (2) studies pertaining to library services and development in 2016 to further enhance the quality of library services and collection in Malaysia. NLM future directions and strategic plans were based on the findings of these studies. The two studies carried out in 2016 were **A Study of the Effectiveness of Union Catalogue of Malaysia Services** and **An Impact Study of NLM Digital Library Services**.

(b) Digitisation of Library Materials (www.pnm.gov.my)

The digitisation project carried out by NLM is an ongoing activity and priority is given to Malaysiana resources for fast and easy access as well as for the preservation of the national heritage. Among the collection that have been digitised include Rare Book Collection, Personal Collection, Malay Manuscripts, Newspaper Articles and in house publications (NLM's Annual Report, NLM's Bulletin *Sari Pustaka*, *Sekitar Perpustakaan*). Collection from the Institute Research of History and Patriotism Malaysia was also digitised to instill greater patriotism among the younger generation. In 2016, **2,815 titles** or **135,589 pages** were digitised bringing the cumulative total of library materials digitised at

1,626,089 pages. The digitised collection is then uploaded in the Digital Repository system using an open source software, D'Space.

(c) NLM Electronic Resources Portal (www.u-library.gov.my)

This is a single sign on portal to all the electronic resources and provided free to all Malaysians. This portal can be accessed through personal computer, tablet computer, laptop, smart phone and other electronic gadgets by registering as an online member through www.u-library.gov.my or NLM portal <http://www.pnm.gov.my>. The services provided in this portal include borrowing and downloading of e-books and e-magazines. Until December 2016, **51,535** people have registered as online members and **3,176,538** people have visited the portal. NLM subscribed to 26 online commercial databases and five million e-books. Among the online databases available in this portal include Library Press Display, BLIS, iG Library, Emerald Management Xtra, Encyclopedia Britannica Online Library Edition, World E-Book Library, Overdrive e-book, e-Brary, EBSCO Host and Zinio e- magazine.

(d) Union Catalogue of Malaysia (www.kik.pnm.my)

The Union Catalogue of Malaysia is a collaborative project among **128** libraries in Malaysia. It is a web based database consisting of **6,179,355** million bibliographic records from **128** libraries and is being updated regularly. The Union Catalogue of Malaysia is used for copy cataloguing and interlibrary loan by consortium members. **745,387** hits were recorded in 2016.

(e) Lending, Interlibrary Loan and Bulk Loan

The total number of materials on loan by users in 2016 were **420,737** units. This includes Central Library Loan (**257,730**), Interlibrary Loan (**797**), Bulk Loan (**160,709**) and u-Pustaka Services Loan (**838**). This shows an increase of **16.2%** compared to 2015. The most popular genre on loan by users is novel/ fiction (**57.6%**), followed by language and religion. The Interlibrary Loan request can now be made online through the National Union Catalogue (NUC) Portal (<http://kik.gov.my>). For the convenience of library users, 'Book Drops' are provided at the NLM's premise and community libraries.

(f) NLM's Social Media

NLM uses social media such as Facebook and Twitter to share and spread the awareness of the NLM programme and activities besides promoting NLM physical and online collections. Until 16 April 2017, NLM's official Facebook has **22,155** likes and Twitter has **1,552** followers.

(g) Media and Information Literacy Programme

Media and information literacy programme was started in 2010 as an outreach programme: Workshop on Information Searching and Packaging. In 2011, NLM developed three (3) types of Module on Media and Information Literacy that is Basic, Intermediate and Advanced levels. The modules are now used by NLM to conduct its Media and Information Literacy programmes to the various communities in Malaysia. In 2016, **62** programmes were conducted with **5,842** participations comprising education officers, teachers, students, civil servants, library staff and library users. NLM also conducted 14 training of trainers (ToT) sessions for teachers, lecturers and school librarians. Until December 2016, **224** information literacy programmes comprising **16,973** participants were conducted.

(h) Community Libraries

NLM added its latest community library in the Mini Urban Transformation Centre (UTC) Keramat Mall, Kuala Lumpur in December 2014 making the total number of community library under NLM to four libraries. The other three community libraries are in Makhota Cheras AEON Shopping Mall and Setiawangsa AEON Shopping Mall which was opened in 2012 and Bukit Damansara Residential Area in 2014. All these community libraries are located in Kuala Lumpur and are corporate social responsibility projects where the library building and shoplots in shopping mall are provided by the private sectors but the library staff and collection are provided by NLM. The cumulative membership of all the community libraries stands at **19,574**, cumulative users **446,154** and cumulative loans **293,298**. Among the services provided include loans, free Internet access and reference materials.

(6) NEW DEVELOPMENTS IN OTHER SERVICES

(a) National Blue Ocean Strategy (NBOS)

As Malaysia continues its ambitious journey towards becoming a developed nation by 2020, the government has adopted Blue Ocean Strategy to deliver programmes and services to the public that are high-impact, low cost, and rapidly executed. Through National Blue Ocean Strategy, ministries and government agencies are collaborating to formulate and execute creative blue ocean strategy initiatives that are able to transform the country to greater heights. In this context, NLM has adopted the blue ocean strategy's Eliminate-Reduce-Raise-Create (ERRC) framework in order to serve the citizens better. NLM has collaborated with several agencies such as Council of Trust for the Bumiputera (MARA), Perbadanan Kota Buku universities and Yayasan Karyawan to provide high impact library services to the people.

(b) NLM Human Resource Training

A total of **472 (98%)** NLM staff attended courses, workshops, seminar and conferences throughout the year 2016. **15** students from Institutions of Higher Learning underwent practical training and attachment in NLM. **30** courses / seminar / workshops and lectures were conducted in 2016 by NLM which comprises **18** generic courses and **12** functional courses. Besides that, NLM also send 209 staff to attend 41 courses conducted by other institutions in Malaysia. NLM also sent 8 staff to attend five (5) conferences and seminar overseas in order to enhance their competences. Among the conferences attended by NLM's staff include Training Workshop: Bibliographic Cataloguing Rules Using RDA Standards in Thailand, ASEAN Digital Library Pilot Site in Singapore, IFLA WLIC 2016 in USA and 2nd Convening of INELI-ASEAN in Singapore.

(7) COLLABORATION WITH OTHER LIBRARIES, ARCHIVES AND MUSEUMS IN YOUR COUNTRY

(a) National Reading Programme

Throughout 2016, NLM as the National Reading Promotion Secretariat under the National Blue Ocean Strategy (NBOS) collaborated with various government agencies, government link companies (GLC), private company and nongovernmental organizations (NGOs) to carry out its

reading promotion programmes throughout the country in order to inculcate reading habits among Malaysians. NLM also have smart partnerships with relevant organizations such as ***You Are Still In My Heart*** Programme with the Prisons Department, ***1Malaysia Reading Camp*** with the Ministry of Education, ***Lets Read Together for 10 Minutes***” held in conjunction with World Book and Copyright Day with all libraries in Malaysia.

NLM in collaboration with The Council of Directors for Public Libraries of Malaysia (MAPAN) conducted ***#Malaysia Reading Quran programme (#MalaysiaNgaji)***. This programme involved Muslims reciting Quran for one hour concurrently all over Malaysia. The objective of the programme was to experience the pleasure of reading Quran in a simple and relaxed manner. The programme involved all libraries in Malaysia and interested parties such as government departments, statutory bodies, companies, non-government organisations, mosques and members of the public and schools. In addition, NLM also conducted reading promotion activities, book launch, information and media literacy workshops in order to inculcate reading habits among the communities with cooperation from the university libraries, state public libraries, rural libraries and school libraries. A total of **4,263,919** people comprising of senior citizens, adults, teenagers and children participated in the reading promotion programmes held throughout the year.

(b) Librarians Association of Malaysia

Librarians Association of Malaysia or better known as Persatuan Pustakawan Malaysia (PPM) is the professional body for the library and information services in Malaysia. PPM is the national voice representing librarians from all types of libraries in Malaysia and have greatly contributed to the status and development of libraries in Malaysia. In order to further enhance the importance of professional training and education for librarians, PPM conducts numerous short courses, talks and seminar throughout the year. PPM and NLM cooperate and collaborate in organising courses and among the collaborations are Librarian Intellectual Talk, Training of Trainer (ToT) Information Literacy Workshop and Certificate Program for Library Assistants. Throughout 2016, PPM also organised numerous conference packages including to attend the 82nd IFLA General Conference and Assembly, IFLA World Library and

Information Congress in Ohio, Columbus, United States of America from 12-21 August 2016 and the Asia Pacific Regional Council Meeting (OCLC), Japan, 1 - 2 December 2016.

(c) Collaboration between University Libraries and National Library of Malaysia (PERPUN)

NLM also embarks on resource sharing through collaboration with the university libraries. The most prominent consortium is the Conference of University Libraries and National Library of Malaysia (PERPUN). PERPUN is a forum of cooperation among the Chief Librarians of public universities and government-linked universities and the Director-General, NLM. Many collaborative projects among NLM and the academic libraries have been carried out which include Malaysian University Libraries and National Library Network (MyUniNET). MyUninet is the official name for PERPUN Portal and a gateway to online information resources for the universities in Malaysia and is accessible via <http://perpun.upm.edu.my/>. The portal provides access to Malaysian Theses Online (MyTo) and Malaysian Union List of Serials (MyULIS) databases. Besides that, the Malaysian Information System LibRarians (MySyL) and Malaysian Online E-Resources Consortium (MOLEC) are responsible for the development of content in MyUniNet Portal. NLM's portal <http://www.pnm.gov.my/> is linked to PERPUN's Portal <http://perpun.upm.edu.my/> as a reference source to get information and materials through ILL services.

(d) United Nations: Sustainable Development Goals Workshop

NLM cooperated with public libraries in Malaysia to conduct the workshop on UN Sustainable Development Goals (SDG). The objectives of the workshop were to strengthen the ability of the libraries in Malaysia to advocate for equitable access to information and to propose the initiatives in order to achieve the 17 pillars Sustainable Development Goals 2030. 22 libraries and 39 librarians were involved in the workshop. 235 programmes have been drafted as potential programmes for the library sector to support SDG.

(e) NLM Exhibitions

NLM organised 36 exhibitions in 2016. The exhibitions held were related to NLM services, Malay Manuscripts, Malaysian Heritage and Prominent Leaders. The exhibitions were conducted in-house and also at various

locations including government agencies, universities, libraries, mosque and schools.

(7) INTERNATIONAL COLLABORATION

(a) Collaboration with Foreign Embassies in Malaysia

NLM has established cooperation with several foreign embassies in Malaysia such as Embassy of the Islamic Republic of Iran, Embassy of the Republic of Kazakhstan, Embassy of the United States of America and Embassy of Hungary. The cooperation involved book donations, exhibitions, showcase, literary and cultural day programmes. This programmes will continue to foster closer cooperation in resource sharing. In 2016, NLM received a total of **669** materials that consists of 140 books, 65 compact disc, 240 postcards and 224 photo posters from the Kazakhstan Embassy in Malaysia. Most of the materials received are in English with a few in the Malay and Kazakhstan languages and have been documented to be used as reference materials. The official handing over of Kazakhstan collection to NLM was held on 29 December 2016 at NLM.

(b) CONSAL XVII Conference 2016

Madam Maizan Ismail, Deputy Director General National Library of Malaysia attended the 18th Congress of Southeast Asian Librarians held at Yangon, Myanmar from 28 to 29 July 2016.

(c) Conference of Directors of National Libraries (CDNL) 2016

Ms Nafisah Ahmad, Director General of NLM attended the Conference of Directors of National Libraries (CDNL) on 16 August 2016 held at Columbus, Ohio, United States of America.

(d) Conference of Directors of National Libraries in Asia Oceania (CDNLAO) 2016

Madam Nafisah Ahmad, Director General NLM and Madam Chin Loy Jyoon, Deputy Director, Strategic and International Relations Division attended the 24th Meeting of Conference of Directors of National Libraries in Asia and Oceania (CDNLAO) from 8 to 11 March 2016 at the National Library of New Zealand, Wellington, New Zealand.