



PERPUSTAKAAN NASIONAL
REPUBLIK INDONESIA



CDNLAO
General
Conference

October 24-27th, 2022
Jakarta, Indonesia

Library Service Impacts on Community:
**Sustainability, Inclusion,
and Innovation**



RECOVER
TOGETHER

RECOVER
STRONGER

28th General Conference of Directors of National Libraries in Asia and Oceania
25 October 2022, Tuesday
Indonesia

Country Report

[Period Coverage: 1 January 2021 – 31 December 2021]

Name of Country : Malaysia
Name of Library : National Library of Malaysia
Name(s) of National Librarian, Director-General and/or Director : Salasiah binti Abdul Wahab
Contact Person : Siti Diana binti Dahlan
Contact Person's Email Address : siti_diana@pnm.gov.my
Mailing Address : National Library of Malaysia
 232 Jalan Tun Razak
 50572 Kuala Lumpur, Malaysia.
Telephone Number : 03-2687 1700 ext. 1894
Facsimile Number : -
Website Address : <https://www.pnm.gov.my>

1. Facts and Figures

Sn	Item Description	Figures
a.	Operating Budget i. Government ii. External Sources	RM45,858,500.00 -
b.	Total Staff (FTE) i. Graduate or Post Graduate with library qualifications ii. Other Qualifications	i. 132 (3 Ph.D, 40 Masters, 89 Degree) ii. 325
c.	Collection Size (Units) i. Physical collection ii. Digital collection preserved	i. 182,798 ii. 695
d.	Visitorship (Annual) i. Physical visits to reading rooms ii. Digital visits to websites	i. 15,846 ii. 1,068,749



CDNLAO
General
Conference

October 24-27th, 2022
Jakarta, Indonesia

Library Service Impacts on Community:
**Sustainability, Inclusion,
and Innovation**



RECOVER
TOGETHER

RECOVER
STRONGER

Sn	Item Description	Figures
e.	Inter Library Loans provided (Annual) (Units)	375
	Bulk Loan (Units)	75,219

2. Overview of Major or New Developments in Library Buildings, Collections, Access or Services [Please provide a maximum of 5 highlights]

(i) Overview of Major and New Development in Library Buildings

Sabah State Library, Kinabatangan Branch building

The construction of Sabah State Library, Kinabatangan Branch building is one of the project under Tenth Malaysia Plan (RMKe-10) which completed on 25th of September 2020 with total budget of RM7.5 million. The concept of the library's building is based on the mangroves which give significant to the citizen of Kinabatangan. The library officially open to public on 10th of February 2022 and officially launched on 27th of August 2022 by YBhg. Datuk Hajah Saraya binti Arbi, Head of Secretary, Ministry of Tourism, Arts and Culture, representative for YB Minister of Tourism, Arts and Culture (MOTAC), together with Tuan Zainudin bin Aman, Permanent Secretary, Ministry of Science, Technology and Innovation of Sabah representative for YB Datuk Seri Panglima Bung Moktar Radin, Deputy Chief Minister 1 Sabah.

(ii) Overview of New Collections

(a) NLM'S Collection 2021

NO.	PARAMETER (UNITS)	FIGURES (2021)
NLM Collection		
(a)	Printed	182,798
(b)	Non-Printed	3,584
(c)	Malay Manuscript	42

NO.	PARAMETER (UNITS)	FIGURES (2021)
(d)	Digital Collection Preserved	695
Total		187,119
Cumulative		6,183,353

(b) Online Databases

In 2021, NLM has subscribed 24 online databases that are accessible through the u-Pustaka portal (www.u-pustaka.gov.my). The u-Pustaka portal offers access to the following online databases: Web Dewey Online, RDA Toolkit, LOC Classification Web, OCLC Connexion, EBSCOhost, Overdrive, PressReader, LawNet, e-Law, BERNAMA Library Infolink Services (BLIS), i-Learn Ace, e-Lib, Ookbee Buffet, J-Gate, ODILO, Me Books, Tutor Infiniti (Tutor A+), SAGE Knowledge, Kids A-Z (Raz Kids), Alkem Digital Library, Emerald Backfiles Archives, Emerald e-Books, iG Library and Mason Crest. It consists of 81,238 e-books, 52,553,926 e-serials and 312,397 e-learning.

(c) Personal and Rare Book

In 2021, 418 materials were acquired from three (3) prominent figures and one (1) collector of Rare Materials. A total of 375 materials are the Personal Collection of the late National Laureate Dato' Dr. Ahmad Khamal bin Abdullah, the late Tan Sri Omar bin Mohamad Hashim and the late Dr. Harun bin Mat Piah and 43 Rare Materials are from Dr. Muhammad Pauzi bin Abd. Latif.

(d) Writer's Fund

The Malaysian government provides incentive for the book industry and local writers by allocating RM1,000,000.00 in 2021 to purchase 95 titles or 40,425 copies of books direct from local writers. The total books purchased through this grant from the year 2007 to 2021 were 1,987 titles or 1,199,531 copies while the total cost involved was RM26,336,079.32. Books purchased from this fund are selected from writers who deposit their books with NLM under the Deposit of Library Material Act 1986. To date, 1,646 writers have benefited from this government incentive. The books



PERPUSTAKAAN NASIONAL
REPUBLIK INDONESIA



CDNLAO
General
Conference

October 24-27th, 2022
Jakarta, Indonesia

Library Service Impacts on Community:
**Sustainability, Inclusion,
and Innovation**



RECOVER
TOGETHER

RECOVER
STRONGER

purchased from the writers were sent to all rural libraries in Malaysia as part of their collection to be used by local communities.

(iii) Overview of Major and New Development in Access and Services

(a) Virtual Reality (VR) And Augmented Reality (AR) Exhibition of Traditional Malay Houses Inspired by The Malay Manuscripts 'Malay House Building Tips'

The development of virtual reality (VR) and augmented reality (AR) of traditional Malay houses exhibition is to promote and highlight Malay manuscripts as a knowledge tourism product as well as to create awareness to the younger generation about the greatness and wisdom of the Malay community in the past. In addition, this exhibition aims to highlight the Malay manuscripts through the use of VR and AR technology developed based on the web platform. The launching ceremony of the Virtual Reality (VR) and Augmented Reality (AR) Exhibition of Traditional Malay Houses Inspired by the Malay Manuscripts 'Malay House Building Tips' was officiated by YBhg. Datuk Wira Dr. Noor Zari bin Hamat, former Secretary General of the Malaysian Ministry of Tourism, Arts and Culture (MOTAC) on 30th November 2021. This exhibition aims to highlight the knowledge of traditional Malay house architecture and highlight the collection of National Library of Malaysia Malay manuscripts. A virtual tour of a traditional Malay house in Terengganu is displayed using a 360-degree panoramic video developed through a web-based platform. Each room in the house displays information and photos of Malay manuscripts from the National Library of Malaysia collection. Among the Malay manuscripts on display are House Building Tips, Al-Quran, Book of Prayers, Funeral Management, Sakarat Al-Maut, Book of Marriage and Astrology and several other publications are also used as reference sources.

(b) PNM Depository System

The PNM Depository System was completed on 21st December 2020 and began operating on 25th January 2021. The Depository System provides services to publishers to facilitate and improve the efficiency of online submission of digital materials in compliance with the Deposit of Library Material Act 1986 (Act 331). To date a total of 8,221 digital bond materials have been received through the Depository System. A total of 4,500 publishers have registered in the PNM

Depository System involving 21,505 ISBN applications, 880 ISSN applications and 8,848 PdP applications.

(c) Cerita Panji Melayu: National and World Heritage

Cerita Panji Melayu is a part of manuscript collection which had been declare as Memory of the World International Register by UNESCO on 30th October 2017. On 5th November 2021, under National Heritage Act 2005, five (5) copy of Cerita Panji Melayu had been declared as National Heritage which will secured its conservation and preservation.

(d) Media and Information Literacy Mega Programme

Media and Information Literacy Mega Programme had been held on 24th October to 31st October 2021 through live broadcasting at PNM TV Channel and NLM Social Media in conjunction with UNESCO 'Global Media & Information Literacy Week'. Through this programme, NLM had launch Media and Information Literacy Education Portal or known as e-LMM to give an access to public on Media and Information Literacy Courses.

(e) Reading Nation Programme 2021

Reading Nation Programme is one of the main NLM programme to encourage reading habit among Malaysians and as part of National Reading Decade Plan 2030. Total four (4) programme segment was execute via PNM TV from July to October 2021 such as Book Lovers Programme, Malaysia Family Reading Competition, National Active Readers Awards 2021 and Reading Travelogue Programme.

3. Collaborations with Libraries, Archives and Museums in your Country [Please provide a maximum of 5 highlights]

i. Let's Read Together for 10 Minutes

This programme is an annual NLM signature programme in collaboration with Council of Directors Malaysia Public Libraries (MAPAM) and supported by Community Libraries, Special Libraries, Rural Libraries, Education Institutions, Private Sectors and Non-governmental organizations. It was held in conjunction with the World Book and



PERPUSTAKAAN NASIONAL
REPUBLIK INDONESIA



CDNLAO
General
Conference

October 24-27th, 2022
Jakarta, Indonesia

Library Service Impacts on Community:
Sustainability, Inclusion,
and Innovation



RECOVER
TOGETHER

RECOVER
STRONGER

Copyright Day celebration. This programme aim to promote reading, publishing and copyright laws. 'Let's Read Together for 10 Minutes' programme is symbolic where Malaysians in the whole country read simultaneously for 10 minutes. In 2021 a total of 3.2 million Malaysians participated in the programme. Due to COVID-19 outbreak, this programme has been carried out in hybrid format.

ii. 'Semarak Membaca' Book Voucher Redemption Programme

NLM in cooperation with Malaysian Book Publishers Association (MABOPA), supported by National Book Council of Malaysia (MBKM) and Malaysian Booksellers Association (MBA) had successfully organizing 'Semarak Membaca' Book Voucher Redemption Programme from 21st October 2021 to 30th November 2021 with RM 889,500.00 being allocated by Ministry of Tourism, Arts and Culture. This programme involve 167 selected physical book stores and one (1) online book store with total 88,500 citizens eligible to redeem the voucher.

iii. 'Semarak IQRA'

'Semarak IQRA' was a NLM Programme in collaboration with Department of Islamic Development Malaysia (JAKIM) which had been held on 6th Mei 2021 during Ramadhan in conjunction with WORLD #QuranHour. The objective of the programme is to experience the pleasure of reading Quran in a simple and relaxed manner. This programme had attract 84 physical participants and 162 online viewers.

iv. 10th year Anniversary of u-Pustaka

In conjunction with 10th anniversary of u-Pustaka service, NLM with the collaboration of 11 u-Pustaka consortium libraries had organized six (6) programmes to promote the services provided. The 11 consortium libraries are:

- (a) Selangor Public Library Corporation (PPAS)
- (b) Negeri Sembilan Public Library Corporation (PPANS)
- (c) Sarawak State Library (PUSTAKA)
- (d) Kuala Lumpur Library (PKL)
- (e) INTAN Bukit Kiara Library
- (f) Pahang Public Library Corporation (PPAP)
- (g) Sabah State Library (PNS)
- (h) Melaka Public Library Corporation (PERPUSTAM)

- (i) Kedah Public Library Corporation (PPAK)
- (j) Perlis Public Library Corporation (PPANP)
- (k) Terengganu Public Library Corporation (PPAT).

The programmes that had been conducted were:

NO.	PROGRAMME	DATE
1.	Launching Ceremony of u-Pustaka Day	31 st March 2022
2.	u-Pustaka Lucky Members	March – September 2022
3.	Book Review with Malaysian singer, Najwa Latif	10 th April 2022
4.	u-Pustaka TikTok Challenge	25 th May – 30 th June 2022
5.	Book Review with Malaysian athlete, Zarrawi Ravi Abdullah	1 st July 2022
6.	'Santai Tapi Sampai' Programme	9 th August 2022

3, 452 public participants had joined the programme that were organized in PNM TV Channel (Youtube), NLM Facebook and u-Pustaka Facebook platforms.

v. Strategic Collaboration with Ministry of Education (MOE)

To promote u-Pustaka service, NLM had initiated strategic collaboration with MOE in 2021. Through this collaboration 16,928 teachers had been registered as u-Pustaka member and providing a training to 100 teachers to be a trainer of u-Pustaka through Training of Trainer programme.



PERPUSTAKAAN NASIONAL
REPUBLIK INDONESIA



CDNLAO
General
Conference

October 24-27th, 2022
Jakarta, Indonesia

Library Service Impacts on Community:
Sustainability, Inclusion,
and Innovation



RECOVER
TOGETHER

RECOVER
STRONGER

4. International Collaborations such as Formal Arrangements for Cooperation with National Libraries [Please provide a maximum of 5 highlights]

i. International Storytelling Festival Malaysia (ISFM) 2021

ISFM is an online storytelling programme which highlighting 12 famous storytellers from 11 countries. The ISFM aims to exchange experience, knowledge and various technique as well as storytelling performance to Malaysia communities and oversea. 12 famous storytellers come from United Kingdom, Thailand, South Korea, Turkey and others. This programme was broadcasted live at PNM TV Channel for five days from 24th August to 28th August 2021.

ii. 86th IFLA World Library and Information Congress (IFLA WLIC)

The 86th IFLA WLIC had been held from 17th August to 19th August 2021 via online for the first time with theme "Let's Work Together for the Future". Madam Salasiah binti Abdul Wahab, Director General of National Library of Malaysia had attend the conference with 9 librarians from NLM.

iii. Conference of Directors of National Libraries (CDNL) 2021

CDNL was held on 8th September 2021 via online with theme "Dealing with Uncertainties as a National Library: In The Context of Risk Management and COVID-19 Pandemic". Mr. Ali bin Rashid, Director of Branches and Community Library had attended the meeting.

iv. CONSAL Executive Board Meeting 2021

CONSAL Executive Board Meeting 2021 had been held on 22nd October 2021 via online. This meeting is a medium for discussion and each country will present reports focused on affairs of the latest in librarianship. Madam Aidatul Hasnida binti Abdul Rani, Director of National Digital Library had attended the meeting.



CDNLAO
General
Conference

October 24-27th, 2022
Jakarta, Indonesia

Library Service Impacts on Community:
**Sustainability, Inclusion,
and Innovation**



RECOVER
TOGETHER

RECOVER
STRONGER

v. Paper Presentation in Various Conference

NLM librarians also had presented research paper in various international conference as per below:

NO.	CONFERENCE	PAPER TITLE
1.	1st ASEAN Virtual Regional Conference of Public Librarians (ASEAN VRCPL)	National Depository: Warehouse for Malaysian Digital Content
2.	LAS-PPM Joint Conference	e-LMM: Smart Way to Learn Literacy Media and Information in Pandemic COVID-19 Outbreak
3.	7 th International Virtual Conference on Children and Young Adult Librarianship (ICCYAL)	COVID-19 Pandemic and Enriching Children's Literacy Experience: How the National Library of Malaysia Stretched It's Capabilities to Serve Children During Pandemic
4.	Virtual Conference on ASEAN Capacity Building in Library Services (ACF)	ASEAN Capacity Building in Library Services: Re-framing Libraries, Setting New Normal